

Action Plan – John Fraser at HMP Littlehey on 10/03/16

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
	<p>The Heads of Healthcare at HMP Chelmsford, HMP Norwich and HMP Littlehey should ensure that all abnormal blood test results are highlighted, followed up, and actioned, by appropriate use of SystmOne to allow effective continuity of care.</p>	<p>Accepted</p>	<p><u>HMP Chelmsford</u></p> <p>The Head of Healthcare will remind all staff through a staff briefing in August 2016 that all abnormal blood test results must be highlighted, followed up and actioned, by appropriate use of SystmOne to allow effective continuity of care. All new GPs employed at the prison from September 2016 will also be briefed about this at a GP meeting in September. This recommendation will be closely monitored by the Head of Healthcare and the Care UK South Regional Medical Director.</p> <p><u>HMP Norwich</u></p> <p>All abnormal blood results will be reviewed weekly by the GP and follow up management plans implemented. The Head of Healthcare will reinforce during monthly staff meetings the requirement that abnormal blood test results are highlighted, followed up and actioned using SystmOne.</p> <p><u>HMP Littlehey</u></p> <p>The Healthcare providers will undertake an urgent internal service review, which will include a review of how information is recorded on SystmOne, and how abnormal blood test results are currently highlighted, followed up, and actioned using SystmOne. An action plan for improved practice will be agreed at the joint contract review meeting scheduled for 17 August, and all staff made aware of any resulting changes.</p>	<p>Head of Healthcare Care UK South Regional Medical Director 30 September 2016</p> <p>Head of Healthcare August 31 2016</p> <p>Head of Healthcare 17 August 2016</p>

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No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
2	The Head of Healthcare at HMP Littlehey should ensure that all urgent referrals are sent within 24 hours	Accepted	The Healthcare providers will undertake an urgent internal service review with an action plan to be agreed at the joint contract review meeting scheduled for the 17 August. This action plan will also review how urgent referrals are dealt with, in order to ensure that they are sent within 24 hours.	Head of Healthcare 17 August 2016
3	The Governor of HMP Littlehey should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time	Accepted	<p>The local risk assessment document reflects the requirements contained in the standard risk assessment form within the National Security Framework.</p> <p>The standard operating procedure will be amended to require that assessments are fully reflective of the health of a prisoner. This will enable the authorising Governor to make an appropriate risk assessment on the basis of the information provided.</p> <p>The Senior Management Team have been briefed on the requirement for the risk assessment to reflect the risk that a prisoner poses at the time based on his medical presentation and reminded to ask for further information from the healthcare team where necessary.</p> <p>Complex clinical cases with longer term implications will now be subject to case management planning by the Senior Management Team.</p>	Governor Head of Healthcare Head of Security 31 October 2016

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