

Action Plan: John Betteridge , HMP Durham

Action Plan

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	<p>The Governor should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with national guidance, including:</p> <ul style="list-style-type: none"> ☑ A multi-disciplinary approach for all case reviews. ☑ Healthcare staff attending all first case reviews. ☑ Reviewing levels of observations whenever an event occurs which indicates an increase in risk. ☑ ACCT plans are not closed shortly after incidents of self-harm, unless there is clear evidence that the prisoner is no longer at risk and all issues identified at the assessment interview have been resolved. ☑ All staff in direct contact with prisoners have ACCT training. 	Accepted	<p>Head of Safer Prisons to ensure all actions related to the recommendations relating to the death in custody of John Betteridge are completed,</p> <p>Head of safer prisons has reinforced with all managers the requirement for multi-agency reviews to take place and this is monitored during weekly checks of ACCT documents by the safer prisons team.</p> <p>GNTS issued with regard to healthcare attendance at first case review and this is to be reinforced by line managers as well as during case manager training and refresher training packages.</p> <p>Notice to staff to be issued by governor regarding the need for an ACCT review to take place following any act of self-harm.</p> <p>The prison is currently in the process of identifying and training all staff who have direct prisoner contact in the introduction to safer custody training package.</p>	End of January 2016	
2	The Governor should ensure that all staff are aware of and use the	Accepted	Governors order to be raised, display orders in all residential areas. Pocket guide to be issued to all	End of January 2016	

	appropriate emergency response code in a life-threatening situation and that the control room calls an ambulance immediately.		staff. All line managers to ensure that all staff read and sign to say that they understand the prisons medical emergency procedures. All new staff must attend the safer prisons department during their induction period where the medical emergency procedures are to be reinforced.		
3	The Head of Healthcare should ensure that healthcare staff are given clear guidance and training, in line with established professional guidelines, about the circumstances in which resuscitation is inappropriate.	Accepted	Action plan to be shared with Head of Healthcare and their actions to be implemented.	End of January 2016	