

**Action Plan: Dale Wills , HMP Durham**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	<p>The Governor and Head of Healthcare should ensure that staff manage prisoners at risk of suicide or self-harm in line with national guidelines. In particular:</p> <ul style="list-style-type: none"> <li>▪ ACCT case reviews assess the level of risk taking into account all information about risk, any recent changes in behaviour and set levels of observations to reflect that risk.</li> <li>▪ All case reviews are multidisciplinary with continuity of case management.</li> <li>▪ A member of healthcare staff should attend all first case reviews and subsequent reviews where relevant.</li> <li>▪ ACCT caremap actions are specific and meaningful, aimed at reducing a prisoner's risk and identify who is responsible for them.</li> </ul>	Accepted	<p>A Governor's Notice to Staff will be issued, setting out guidance on reviewing prisoners at risk of suicide or self-harm. All line managers will check that their staff understand this during the annual performance review during March and April.</p> <p>All ACCT documents will be quality checked weekly by a Safer Custody manager to ensure that risk factors have been fully explored in the review and are documented, and that caremaps are completed with appropriate actions to reduce risk that are assigned to named individuals.</p> <p>Continuity of case management will be improved by identifying a case manager who will remain with the prisoner regardless of location within the prison. Case managers have been instructed to plan reviews on a day on which they are on duty, and a designated member of the safer custody team will be allocated to the review. Where there is a need for a change of case manager for</p>	<p>April 2016</p> <p>Head of Safer Custody and Equalities</p>	

			<p>operational reasons, a full handover will take place and be documented in the ACCT.</p> <p>An arrangement has been put in place to ensure that a healthcare professional attends all planned ACCT reviews.</p>		
2	<p>The Governor should ensure that allegations of violence, bullying, or intimidation are taken seriously, investigated and dealt with in line with local and national policies. Prisoners identified as at risk of violence from other prisoners should be effectively protected.</p>	Accepted	<p>All acts of violence are now investigated by a Violence Reduction Co-ordinator, and a case report is produced and considered by a manager. These reports are also on the agenda at the bi-monthly Safer Prisons meeting.</p> <p>The case management documentation for both perpetrators and victims of violence has been redesigned to ensure that safeguarding those at risk is a clear priority. A support plan will be offered to those who are identified as being at risk of violence.</p> <p>Violence management plans will be quality checked weekly by a Safer Custody manager to ensure that allegations of violence, bullying and intimidation are taken seriously and suitably investigated, and that appropriate support plans are put in place.</p>	<p>April 2016</p> <p>Head of Safer Custody and Equalities</p>	
3	<p>The Governor should ensure, in line with Prison Rule 22, that the next of kin</p>	Accepted	<p>All operational managers have been briefed that they must ensure that the next of kin of a</p>	Completed	

<p>of seriously ill prisoners are informed as soon as possible so that they are able to visit them in hospital without unnecessary delay.</p>		<p>seriously ill prisoners is informed as soon as possible, whilst ensuring that all safeguarding issues have been considered. The action sheets in the control room have been amended to reflect this requirement.</p>	<p>Head of Safer Custody and Equalities</p>	
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