

**Action Plan – Orlando Baker. HMP Rye Hill. NC. 25/10/2016**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that clinicians consider a prisoner's overall symptoms in a holistic manner, so that any indicators of disease progression are quickly acted upon.	Accepted	An email will be sent to all clinicians. This email will include a summary of the PPO's findings regarding the consideration of symptoms and will remind all clinicians of the importance of taking an overall and holistic view of the patient's symptoms/issues. Healthcare provide two urgent appointments per day with the GP and there are also two urgent nursing clinic appointments per day. Both set of appointments can be accessed by prisoners if they need urgent support or assessment.	Healthcare June 2017
2	The Head of Healthcare should ensure that prisoners who frequently request pain relief for an undiagnosed condition are referred to a GP promptly.	Accepted	All clinicians will be reminded via email about the PGD (Patient Group Directive) and our local clinical protocols that have been drawn up in accordance with the prison's code for medicines management, outlining the importance of referring prisoners promptly to a GP if they request pain relief frequently. The recommendation will also be discussed during the Healthcare end of month meeting. This meeting is minuted and will be provided as evidence.	Healthcare June 2017
3	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time	Accepted	<p>Guidance has been given to the relevant managers about the legal position on the use of restraints. A review is taking place to ensure that the decision making process (that takes into account the health of the prisoner and actual risk) is properly documented so that information about why the person is restrained is recorded.</p> <p>The Head of Safer Custody and Head of Security have had an initial meeting to create a draft restraints algorithm, which is being adjusted based on feedback and will go out for consultation to Healthcare after an initial discussion. The algorithm is designed to evidence more clearly the defensible decision making processes around the use of restraints, with prompt questions to engage dispatching managers to take into account all relevant risk factors including the health of the prisoner. When this process is complete the new algorithm will replace the existing system and will be reinforced by Notices to Staff, and briefings to healthcare about the different restraint arrangements to assist them in contributing to escort risk assessments.</p>	Safer Custody/Security /Healthcare July 2017