

**Action Plan – Allan Brown. HMP Holme House. NC .07/01/2017**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should ensure that prisoners at risk of falls have an appropriate risk assessment in line with NICE guidelines and the assessment is recorded and acted on.	Accepted	<p>Routine audit of clinical notes and practice takes place to ensure staff are completing holistic patient assessments including risk assessments of slips, trips or falls occurring, and any concerns are escalated to the Regional Operations and CG Manager.</p> <p>The Nursing Senior Management Team monitor compliance with relevant NICE Guidelines to ensure the effectiveness of existing controls and implement any further controls agreed as a result of assessment/ They will also escalate any concerns so that accidents and incidents involving patient slips, trips and falls that do not cause harm to patients can be investigated as near misses.</p> <p>Staff will be encouraged to refer to GP services for investigation where indication of physiological causes leading to high risk of falls, e.g. cardiovascular factors, delirium and other physiological factors are noted. Nursing observations will include testing of urine samples, lying and standing blood pressures, and monitoring of a patient's temperature.</p>	Head of Healthcare August 2017
2	The Governor and Head of Healthcare should ensure all staff, including healthcare staff, are offered appropriate and timely support after a death in custody	Accepted	<p>A hot debrief is held after all deaths in custody where the support mechanisms of the care team and welfare support are offered. The Head of Safer Prisons will put in place a follow up system to ensure the care team have made contact with all staff involved in the incident, and that this contact is recorded and added to the death in custody action plan.</p> <p>G4S now have a follow system in place of 24hr and 72hr reviews which have checks in place to ensure that nurses receive adequate support from G4S following a death in custody</p>	August 2017 Governor Head of Healthcare Head of Safer Prisons
3	The Governor and Head of	Accepted	Emergency hospital risk assessments now in place for all medical	August 2017

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	<p>Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.</p>		<p>emergencies which reviews the cuffing arrangements for any potential escort. This assessment has a section which allows description of the medical history and its impact on the escort. There is also a section on the present medical condition and what effect this has on the use of cuffs. Both these sections are completed by a healthcare worker prior to the final assessment on restraint arrangements for the man being made by the Duty Governor. This information will be briefed to all custodial managers at their monthly meeting in August. All duty governors will be informed at SMT in August.</p>	<p>Governor Head of Healthcare</p>