

Action Plan – Victor Castigador. HMP Woodhill. NC. 21/03/2017.

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor and Head of Healthcare should review the reception process within the CSC to ensure that CSC prisoners receive an assessment of a level equivalent to that which they would receive in the prison's Reception Centre and First Night Centre.	Accepted	<p>The current process has been reviewed by the Head of Healthcare and Governor responsible for special units. It is agreed that the current process is fit for purpose, however the process by which Healthcare are informed of an upcoming transfer will be formalised. In summary it will follow the below process:</p> <ol style="list-style-type: none"> 1. Mental Health (CSC) and HU6 manager will be responsible for informing the PC team leaders of an upcoming transfer using HCCDutyRoom.Woodhill@hmpr.gsi.gov.uk 2. When the date of the transfer is known, the MH lead (CSC) will make an appointment on the HU6 ledger for the PC wing nurse. 3. The HU6 wing nurse will liaise with wing staff to carry out the reception screen. 4. The reception screen will be carried out and documented onto SystemOne where referrals, if appropriate, will be made and an appointment for secondary health screen made on SystemOne made. <p>A lessons learnt bulletin has been written and sent to all nurses indicating the process to follow when a paper screening tool is used. That being, they must access SystemOne to appraise themselves or known medical history or a CSC prisoner upon his/her arrival and use a printed screening template to carry out the screening with the prisoner. The information sought is annotated directly onto SystemOne as soon as possible. The reception process for CSC prisoners is carried out in an identical way to other prisoners, that is; a history is taken, vital</p>	<p>Complete</p> <p>Head of Healthcare &</p> <p>Governor for Special Units</p>

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			signs taken as indicated and any referrals made.	
2	The Head of Healthcare at Woodhill should review the process for managing long-term conditions and ensure that disease-specific reviews are held in line with NICE guidelines.	Accepted	<p>Long term conditions are managed well in Woodhill, however where prisoners are not received into the prison through the usual reception pathway, the procedures for identification and appropriate referrals have been reviewed.</p> <p>As a result, the lessons learnt circular was distributed in March 2017, reminding staff to make appropriate referrals where prisoners are identified to have long term conditions so that they can be appropriately managed.</p> <p>The head of healthcare continually reviews the way in which long term conditions are managed, including how they are initially identified in reception and appropriate referrals made. This has resulted in ongoing informal teaching and briefing sessions carried out by GP's.</p> <p>NICE guidance (NG57) for managing the Physical Healthcare of people in contact with the Criminal Justice System was published November 2016 and HMP Woodhill healthcare department have carried out a baseline assessment against these standards and found HMP Woodhill as compliant with the guidelines. Long term conditions are managed nationally through the Quality Outcome Framework (QOF) audit and Woodhill manages long term conditions in line with this. Additionally, the Care Quality Commission assessed the management of long term conditions last year and confirmed Woodhill's management of long term conditions as good.</p>	Complete Head of Healthcare

