

Action Plan: Andrew Armstrong at HMP Moorland on 6/11/15

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	The Head of Healthcare should ensure that when a prisoner declines medical treatment, this should be discussed with him. The advice given and the decision taken should be fully recorded in his medical record.	Accepted	A Standard Operating Procedure will be developed for the process of dealing with patients who refuse to accept medical treatment. All such decisions and the advice given to the patient will be documented in the patient's SystemOne electronic record.	Head of Healthcare 31 May 2016	
2	The Head of Healthcare should ensure that prisoners reporting frequent pain have their symptoms thoroughly examined and investigated to determine the root cause and that that prison doctors follow NICE guidelines on urgent referral for suspected cancer.	Accepted	<p>A Standard Operating Procedure will be reissued to nursing staff setting out how many times over the counter medication can be issued to a patient experiencing pain before he is referred to the doctor for a consultation.</p> <p>All patients reporting frequent or chronic pain will be referred directly to the pain management nurse so that their symptoms can be thoroughly investigated.</p> <p>All GPs will be instructed on the process for urgent care referral in accordance with NICE guidance and issued with a copy of the relevant NICE document.</p>	Head of Healthcare 31 May 2016	