

Action Plan- Kenneth Owen. HMP Oakwood. NC. 05/10/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners have urgent X-rays as soon as possible after the request and that the results are investigated promptly.	Accepted	<p>When the practitioner deems an x-ray to be urgent, the x-ray request form is then faxed to the urgent referral centre at the hospital. The patient is then allocated a clinic appointment at the x-ray department at the hospital.</p> <p>Care UK sub-contracts the diagnostic company "Global diagnostics". They come into Oakwood to complete sessions, including x-rays and ultra sounds scans. When Global diagnostics are at HMP Oakwood, all urgent x-rays will be prioritised to be completed at HMP Oakwood. This will avoid further delays and fast-track urgent x – ray appointments.</p>	<p>Head of Healthcare</p> <p>Completed</p>