

Action Plan – Daniel Watkins at HMP Birmingham on 09/12/16

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Director should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with national guidelines, including that:</p> <ul style="list-style-type: none"> • First case reviews are multidisciplinary and always include a member of healthcare staff. • Case reviews assess risk in line with ACCT guidance. • ACCT plans are not closed at the first case review unless all issues identified at the assessment interview have been resolved. • Case managers receive effective ACCT training and understand their responsibilities to hold effective case reviews in line with national guidelines. 	Accepted	<p>All staff were reminded via a notice to staff in August that they must manage prisoners at risk of suicide or self-harm in line with national guidelines, including that first case reviews are multidisciplinary and always include a member of healthcare staff and that case reviews assess risk in line with ACCT guidance. Staff were also reminded that ACCT plans must not be closed at the first case review unless all issues identified at the assessment interview have been resolved.</p> <p>The list of scheduled ACCT reviews is now circulated to healthcare on a daily basis and a designated clinical member of staff attends all first ACCT case reviews. Appropriate cases are referred to a weekly, multi-disciplinary complex case review that provides additional support to prisoners identified as having learning difficulties or personality disorder</p> <p>To ensure that case managers understand their responsibility to hold effective case reviews in line with national guidelines and that ACCT plans are not closed at the first case review unless all issues identified at the assessment interview have been resolved, ACCT case manager training has been prioritised and scheduled for the remainder of 2017. All those responsible for carrying out ACCT case management duties will receive refresher training by December 2017.</p> <p>In August 2017, a Safer Custody briefing was circulated via email to all staff carrying out case management duties. The briefing included relevant mandatory elements of PSI 64/2011, national and local learning and best practice.</p>	Director December 2017

Action Plan – Daniel Watkins at HMP Birmingham on 09/12/16

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
2	The Head of Healthcare should review Birmingham's guidelines for the treatment of prisoners prescribed opiate substitute medication to ensure that they provide person-centred care.	Accepted	<p>In July 2017, the revised National Guidelines for clinicians treating people with drug problems was published. Often referred to as the 'Orange Book', this offers new guidance for staff on prison based treatment, psychoactive substances, mental health co-morbidity, misuse of prescribed medicines, smoking cessation and preventing drug related deaths. It also provides a greater emphasis on recovery and a holistic approach to the interventions that can support recovery for the prisoner. The national guidelines are now available to all clinical staff in hard copy and electronically.</p> <p>In light of this revised guidance, the 6 pathways currently in use for the treatment of prisoners prescribed opiate substitute medication will be reviewed by clinical colleagues by August 2017. The review will ensure that prisoners who are prescribed opiate substitute medication are provided with person-centred care. All changes following the review will be ratified through monthly Clinical Governance meetings and will result in a change to clinical standard operating procedures. All relevant staff will be made aware of this in August 2017, through a staff briefing and intranet. All prisoners will also be informed at this time through a prisoner information notice about the services available to them. In addition, the establishment will review how current IT systems, such as SystemOne can better support the creation of individualised care planning. This project is being overseen by the Clinical Governance Committee.</p>	Head of Healthcare Integrated Drug Treatment Service Manager August 2017
3	The Director should ensure that: <ul style="list-style-type: none"> • All information about bullying, intimidation, 	Accepted	The prison are working closely with other providers to ensure that	Director Head of

Action Plan – Daniel Watkins at HMP Birmingham on 09/12/16

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
	<p>debt and the use of drugs is fully co-ordinated and investigated</p> <ul style="list-style-type: none"> • Staff consider whether victims are at increased risk of suicide or self-harm. • Apparent victims are effectively supported and protected with meaningful, long term solutions, which address their individual situations. 		<p>they deliver to their contractual specifications and ensure delivery of a safe and secure regime. Reducing levels of violence and anti-social behaviour remain high priorities for the prison, who have invested significant resources into safer custody work, focusing on the three main areas of work of safety, order and control.</p> <p>In June 2017, a violence reduction steering group was set to implement the violence reduction workstream. The group meets weekly and is chaired by the Director. The violence reduction workstream is a comprehensive piece of work that includes a peer review in the form of a PRISM assessment (Promoting Risk Intervention by Situational Management) in areas of managing violence within the prison and in institutions generally. It also forms part of the work that HMPPS is currently undertaking in national violence reduction.</p> <p>A PRISM assessment was commissioned by HMP Birmingham in July 2017. This work will complete in August 2017 and will lead to a full review of the violence reduction strategy, and current practices including arrangements for the prevention and management of anti-social behaviour and bullying, including improved provision for prisoners who are vulnerable. A new Head of Safer Custody has been appointed to lead on this review.</p> <p>A local violence reduction board was also introduced at the prison in July 2017. An action plan has been produced by the prison which will cover several key areas to be addressed, such as, bullying</p>	<p>Safer Custody September 2017</p>

Action Plan – Daniel Watkins at HMP Birmingham on 09/12/16

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
			<p>intervention, victim support and managing drug supply. Progress against this action plan will be monitored at a fortnightly meeting chaired by the Director of HMP Birmingham.</p> <p>From August 2017, every prisoner involved in violence will be seen by the safer custody team for assessment of risk to self and others. A violence investigation report is now completed following every act of violence. These reports, which were introduced in February 2017, are completed jointly by the safer custody team and residential staff, and once completed are made accessible, by way of a shared drive, with security staff and intelligence analysts. The report includes prompts around support for victims and assessment for increased vulnerability, reason for violence and any further action required. This will ensure that victims are effectively supported and protected with meaningful, long term solutions, which address their individual situations. Completion of these reports is monitored daily by safer custody and the Deputy Director. An operational meeting for wing managers is held every morning to share information around risk and violence and to monitor management actions for violent incidents that have occurred.</p>	