

Action Plan – John Pike. HMP Pentonville. NC .16/12/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1.	The Head of Healthcare at Wandsworth should ensure that prisoners referred for drug and alcohol treatment are reviewed and receive the required treatment.	Accepted	Instructions have been given to GP's to ensure that all patients must be triaged before finishing reception clinic. A weekly report has been implemented to identify any prisoners who did not receive reception screening to ensure that these are followed up. Staff use S1 caseload functionality to manage observations caseload rather than appointments. This ensures that appointments cannot be cancelled in error.	Completed Head of Healthcare
2	The Head of Healthcare at Pentonville should ensure that prisoners referred for drug and alcohol treatment are reviewed and receive the required treatment.	Accepted	All prisoners identified as being alcohol or drug dependant are referred to the Integrated Drug Treatment System team, where they receive a full assessment, as per national best practice, conducted by a nurse initially. If there is evidence of dependency withdrawal symptoms they are reviewed by the Substance Misuse Services (SMS) GP for prescribing of appropriate treatment. These prisoners are also added to the SMS caseload – therefore indicating regular reviews (5 /28 day and 13 week review).	On-going SMS Service
3	The Head of Healthcare should review any Care UK and prison specific clinical observation policy to ensure that they include practical advice on repeating clinical observations and what action should be taken when an abnormal reading is given.	Accepted	Observation policy is currently under review. Interim LOP (Local Operating Policy) for guidance of clinical observations is currently in use whilst observation policy is under review.	October 2017 SMS Service
4	The lead GP should meet formally with the two GPs involved in Mr Pike's care to undertake a structured review of both the care they provided and the records they wrote in this case.	Accepted	Medical Director Dr GE has spoken with one of the GPs and discussed through reflective learning.	Complete Head of Healthcare

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5	The Head of Healthcare and Lead GP should review the guidance and prescribing regimes available within the prison to ensure that they reflect best practice and assessment of risk when delivering concurrent drug and alcohol detoxification	Accepted	Currently clinical protocols in the SMS are under review. The Alcohol Management Protocol has been adapted to include a physical health assessment post alcohol detoxification.	On-going Completed SMS Service
6	The Head of Healthcare should review the present system of how staff record that a dose of a drug has been administered when a patient has previously declined	Accepted	Omitted doses LOP (Local Operating Policy) is in use. This directs that if a patient misses 3 doses they are referred for review by a GP. The LOP will also include guidance for staff regarding the process for recording doses given following a decline.	Completed SMS Service
7	The Governor should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, and ensure there are no delays in calling for emergency assistance.	Accepted	All staff have been made aware regularly of their responsibilities contained in PSI 03/2013, to reinforce the procedures during medical emergencies so that there are no delays in calling emergency assistance.	Completed Head of Safer Prisons, Segregation & Equalities