

Action Plan – Craig Royce. HMP Chelmsford. Self -Inflicted. 25/12/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and head of healthcare should ensure that:</p> <ul style="list-style-type: none"> • Prisoners with dual diagnosis receive appropriate integrated treatment. • Mental health services meet the needs of prisoners at Chelmsford, with a referral system that results in face to face assessments using all relevant information for appropriate continuity of care and follow up, and that prisoners have access to services equivalent to those in the community 	Accepted	<p>Healthcare and Integrated Drug Treatment Service (IDTS) are now provided by Essex Partnership University Trust (EPUT) and daily allocation meetings (Mon-Fri) are held between IDTS and Mental health to ensure that an integrated approach is taken for prisoners with dual diagnosis. Although this system was in place when EPUT took over, the allocation meetings are now attended by senior staff from Healthcare to ensure the process is followed. Following EPUT taking over both IDTS and healthcare have been working closer as both services are managed by the one organisations.</p> <p>When a prisoner is referred by the mental health pathway, a face to face assessment is now carried out by a member of the mental health team. This pathway was enacted at the beginning of the EPUTs management in June 2017 and reflects the equivalent of that in the community.</p>	<p>Head of Healthcare - Completed</p> <p>Head of Healthcare - Completed</p>
2	<p>The Governor and Head of Healthcare should ensure that the prisoners with epilepsy are accommodated and managed appropriately and that staff adhere to a protocol for epileptic prisoners in line with NICE guidelines.</p>	Accepted	<p>An Advance Nurse practitioner is being recruited to manage the support and treatment of patients who are managed under primary care.</p> <p>A protocol for epilepsy will be written in line with NICE Guidance. Once the protocols and policies have been ratified this will be communicated to staff via email, during staff supervision and in team meetings. It will then be located on EPUT intranet and a copy saved to the shared drive for staff to access.</p>	<p>Head of Healthcare - December 2017</p> <p>Head of Healthcare - December 2017</p>

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3	<p>The Governor and Head of Healthcare should ensure that staff manage prisoners identified as at risk of suicide or self-harm in line with national guidelines, including:</p> <ul style="list-style-type: none"> • Holding multi-disciplinary case reviews attended by all relevant people involved in a prisoner's care. A member of healthcare staff should attend all first case reviews. • Setting ACCT care map actions which are specific, meaningful and aimed at reducing prisoners' risks to themselves. • Ensuring that all care map actions have been completed before ACCT monitoring is stopped. • Ensuring post closure reviews take place at the proper time and take into consideration events since the closure of the ACCT. • Ensuring all prisoners with mental health issues have mental health assessments when ACCTs are opened. 	Accepted	<p>Training for Case Managers which includes training on case reviews, post closures and the care map is now only delivered by national trainers. It is mandatory that all Case Manager trained staff at HMP Chelmsford complete this new course.</p> <p>ACCT reviews are co-ordinated through daily meetings attended by relevant representatives from agencies allowing for a multi-disciplinary team approach.</p> <p>These meetings now also address the post closures that are due that day to ensure their completion.</p> <p>It has been locally agreed with the healthcare provider Essex Partnership University Trust (EPUT) that a mental healthcare nurse attends all first case reviews and will refer prisoners for a mental health assessment if deemed appropriate</p>	Head of Safer Custody – Completed
4	<p>The Governor and head of healthcare should ensure that:</p> <ul style="list-style-type: none"> • All information about bullying and intimidation is fully coordinated and investigated. • Those suspected of involvement are 	Accepted	<p>In April 2017, a local violence reduction policy was introduced which bolstered the response to bullying and the support provided to those identified as affected by this. This was communicated to staff via Notice to Staff, information publications through the staff areas and daily wing briefings prior to the implementation by the Safer Custody Team.</p>	Head of Safer Custody - Completed

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	<p>appropriately challenged and monitored.</p> <ul style="list-style-type: none"> • Staff consider whether victims are at increased risk of suicide or self-harm. • Apparent victims are effectively supported and protected with meaningful, long term solutions, which address their individual situation. 		<p>Since the new policy was implemented all reported instances of bullying are investigated and within that investigation the appropriate actions are taken both for the identified victims and those identified as bullies. Both the investigations and the outcome actions are monitored by the Safer Custody team for assurance.</p> <p>The victim support plans, which form part of the policy, are designed to be individually tailored to meet the needs of each person including whether the ACCT process is appropriate and the inclusion of internal interventions and the involvement of outside agencies to provide further support and guidance.</p>	