

**Action Plan Mark Curtis HMP Humber
Self -Inflicted 14th July 2016**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that all staff have a clear understanding of their responsibilities to manage prisoners at risk of suicide and self-harm in line with national guidelines. In particular, they need to record, share and consider all relevant information about risk, and start ACCT procedures when indicated.	Accepted	<p>The Introduction to Safer Custody training package is being delivered to all new staff, and is also being delivered as a refresher to all existing staff via ongoing monthly training days. This training covers the need to record, share and consider all relevant information about risk and ensure an ACCT is opened when this is indicated. In addition mental health awareness training is being delivered to all staff. These training packages will capture all staff on a rolling schedule.</p> <p>All Custodial Managers and Supervising Officers have been scheduled to receive ACCT case manager training.</p> <p>Prisoners who require the support of an ACCT plan are discussed by a multi-disciplinary team at weekly/monthly Safer Custody meetings.</p> <p>All unit Custodial Managers and Supervising Officers brief their staff daily regarding any suicide and self-harm issues and check that ACCTs are handed over appropriately.</p>	<p>Head of Safer Prisons & Equality Head of Residence Training department Actions to be completed by May 17. Training – Ongoing Safer Custody meetings are scheduled for the remainder of the year.</p>
2	The Governor should ensure that all staff have a clear understanding of their responsibilities to manage prisoners at risk from other prisoners, the need to record, share and consider all relevant information about risk, and make appropriate decisions based on that information.	Accepted	Prisoners who are at risk from other prisoners are managed on an Individual Management plan. These plans were introduced in March 2017 and their effectiveness will be reviewed in April. The plan requires staff to consider and clearly record the individual's issues, triggers and what support/action is required. Plans are reviewed weekly and daily observations are made on PNOMIS	<p>Head of Safer Custody Head of Residence April 2017</p>

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			<p>This information is shared with all multi-disciplinary agencies within the establishment. The plan is managed via the residential function and is supported by Safer Custody who quality assure all plans.</p>	
3	<p>The Governor should ensure there are effective demand and supply reduction strategies to help eradicate the availability of new psychoactive substances, and that staff are vigilant to signs of their use and know how to respond when a prisoner appears to be under the influence of such substances.</p>	Accepted	<p>HMP Humber's supply reduction strategy was reviewed in September 2016. This strategy contains guidance on staff training and awareness. Action has been taken to educate prisoners about the dangers of using NPS including a prison wide poster campaign undertaken at the end of 2016, which detailed the establishment's zero tolerance approach to NPS.</p> <p>All instances of NPS use are detailed in the Governors daily report which staff are fully briefed on. The local Violence Reduction policy details sanctions to impose onto prisoners who use NPS.</p> <p>The establishment has improved the physical security by placing netting over targeted exercise yards. This has increased the height of the external.</p> <p>All prisoners who are found to be under the influence of illicit substances are seen by healthcare, and placed on Governors report. All first time offenders who agree to speak with the drugs team receive a suspended adjudication award in order to encourage them to engage with drug services. If they are placed on report again they are referred to the Independent</p>	Deputy Governor Head of Security Completed

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			Adjudicator.	
4	<p>The Governor should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies, including that:</p> <ul style="list-style-type: none"> ▪ Night staff enter cells as quickly as possible in a life-threatening situation; ▪ Staff radio an appropriate emergency code; ▪ Control room staff call an ambulance as soon as an emergency code is broadcast; ▪ There is no unnecessary delay in escorting ambulances and paramedics. 	Accepted	<p>A staff information notice was issued in May 2016 reminding all staff of their responsibilities during medical emergencies and the correct medical code procedures to follow, including that night staff should enter cells as soon as possible based on a dynamic risk assessment of any risk posed to them. The notice to staff was re-issued in April 2017. All gate and communication staff have the relevant protocol for calling and escorting of emergency vehicles.</p> <p>The procedure to be followed during medical emergencies is also outlined to all new staff during their induction training.</p> <p>Monthly contingency plan exercises incorporate the procedures the control room must follow when an ambulance is called and how to ensure ambulances can efficiently enter and exit the prison to avoid unnecessary delays.</p> <p>All medical emergency incidents are reported on the Duty Manager's Daily Report and monitored by the Senior Management Team. The Head of Safer Custody and Operations will audit all medical emergency calls to ensure compliance.</p>	<p>Head of Safer Custody Head of Health Care Head of Operations April 17</p>
5	<p>The Governor and Head of Healthcare should give clear guidance to staff about the circumstances in which resuscitation is inappropriate.</p>	Accepted	<p>A notice to staff will be issued to all staff informing them of guidance around resuscitation and when it may be inappropriate. In addition a training session will be delivered by healthcare.</p>	<p>Head of Health Care Head of Safer Custody April 17</p>

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