

PPO Action Plan: Robert Chellingworth, death at HMP/YOI Exeter on 04/06/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all urgent referrals reach the administrative team safely and are sent within 24 hours.	Accepted	<p>The Healthcare Manager and Administrative Lead have agreed a new process that will ensure that the referrals are passed immediately to the administrative team following the GP clinic, and that this is auditable on SystemOne.</p> <p>It is now the responsibility of the GP Clinic's Health Care Assistant to take the referral straight to the administrative team following the clinic. The GP will also send an 'urgent' task through SystemOne to the team to alert them to the fact that a two week referral has been made. This can then be followed up immediately by the administrative team if one of the referrals is not received. The task will be marked as 'completed' on SystemOne when the administrative team have completed the referral to the hospital.</p>	Completed Head of Healthcare
2	The Governor and the Head of Healthcare should take active steps to ensure that staff authorising the use of restraints for prisoners taken to hospital understand the legal position, and that risk assessments are completed which fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	<p>All managers have been reminded that risk assessments should reflect the risks posed by the prisoner in their current state of health. This has been completed through both written and verbal staff briefings, and published in a Notice to Staff. All Duty Governors and Orderly Officers will ensure that future risk assessments reflect this requirement, especially for all emergency escorts during patrol times.</p> <p>Exeter's escort risk assessment documents have now been updated to ensure that those completing them seek medical opinion and consider the current health status of a prisoner when deciding the appropriate use of restraints.</p> <p>In October 2016, the Head of Residence and Safety, the Head of Security and Operations, and NHS Managers from the Patient Flow Site</p>	Completed. Head of Residence and Safety, Head of Security and Operations.

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			Management Team agreed ways of improving communication between escorting staff and hospital staff, to ensure risk assessments are reviewed at appropriate times. This has resulted in improved communications, and appropriate reviews of decisions regarding the use of restraints.	