

Action Plan –Mark Stevens. HMP Full Sutton. NC. 20/10/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that a system is in place to chase up expected communications and results from secondary care providers and that staff give these results to a prisoner as soon as possible.	Accepted	<p>Following outpatient appointments, the administration team will set a task on SystemOne to chase discharge letters after four weeks if it has not been received. An internal tracking system has been set up within the healthcare unit to attend to this.</p> <p>It is our preferred method that a named GP and specialist nurse communicates distressing information such as a palliative diagnosis, to those patients with a learning disability. We consider this not only to be decent but also in the patient's best interests.</p>	<p>Head of Healthcare (Spectrum Community Health CIC)</p> <p>July 2017</p>
2	The Governor and Head of Healthcare should ensure that risk assessments for prisoners taken to hospital are reviewed in a timely manner and that assessments fully take into account the health of the prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	The Graham judgement is now interwoven into the risk assessment documentation and managers responsible for the initial risk assessment process and ongoing assessment have been alerted to the need for this to be applied diligently at each stage by Governor's order 003/17 which was reviewed and reissued in May 2017.	<p>Head of Healthcare Head of Security</p> <p>Completed</p>