

Action Plan- Lawrence Nolan. HMP Durham. NC. 10/06/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that when a seriously ill prisoner asks for his or her next of kin to be contacted, prison staff do this as soon as possible.	Accepted	<p>Arrangements are already in place at the prison to promptly notify the next of kin/families on the occurrence of a significant serious deterioration in any prisoner's health. However in the case of a prisoner on an end-of-life pathway (which was already communicated with the family/next of kin) it was not clear what deterioration of health should precipitate family/next of kin contact outside that of the routine and regular contact of the Family Liaison Officer (FLO).</p> <p>Therefore, the Head of Healthcare will provide clear written guidance to staff caring for prisoners identified on end-of-life care, through documenting in the Palliative Care Plan how family/next of kin should be contacted as soon as possible, on the request of the prisoner patient, or when other deterioration in health is observed. Wherever possible, the contact arrangements will be agreed in advance between the prison, the prisoner patient and the family/next of kin.</p>	<p>31 October 2017</p> <p>Head of Healthcare</p>