

Action Plan-Claire Woodward at HMP New Hall on 11/06/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should review and improve the processes in place to reduce the smuggling of illicit items into the prison.	Accepted	A full review of the prison's drug strategy will be carried out during January and February 2017. The review will be multi-disciplinary, including external stakeholders such as health and substance misuse partners, and will look at improved processes to reduce the smuggling of illicit items into the prison. A revised policy will be published in March 2017 on completion of the review.	Governor Head of Reducing Re-Offending 28 February 2017
2	The Governor and Head of Healthcare should ensure that staff are given clear guidance about the circumstances in which resuscitation is inappropriate.	Accepted	National guidance on resuscitation, and the circumstances in which it is appropriate or inappropriate to attempt, was circulated to all staff via a staff notice in November 2016. The notice was re-published in December 2016.	Governor Head of Healthcare Completed
3	The Governor should ensure that control room operator call an ambulance immediately a medical emergency code is received.	Accepted	A Governor's Notice to Staff was published in December 2016 reminding control room operators of the requirement to call an ambulance immediately a medical emergency code is received. . The Head of Operations also emailed all control room operators in December 2016 with a clear instruction to call an ambulance immediately in these circumstances.	Governor Head of Operations Completed