

Action Plan –Osvaldas Pagirys. HMP Wandsworth. Self –Inflicted. 14/11/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should ensure that staff identify vulnerable prisoners at heightened risk of suicide and self-harm and ensure that if any disciplinary measures taken against them they are necessary, appropriate and proportionate</p>	Accepted	<p>Senior Management Team (SMT) members were reminded in briefings of the need to consider disciplinary measures taken in response to the behaviour of vulnerable prisoners in the context of their risk of suicide and self – harm and ensure measures taken are appropriate.</p> <p>A new defensible decision log has been introduced to ensure that senior managers are appropriately recording their considerations when reaching an adjudication decision. Senior managers have been trained in the use of this log and all adjudicators will receive this training prior to sitting as adjudicators. The log will be monitored by management to ensure compliance</p> <p>All staff will be trained in appropriate discipline procedures for identified vulnerable prisoners via 'Suicide And Self Harm' (SASH) training which is currently being rolled out across the establishment.</p>	<p>Head of Safer Custody July 2017</p> <p>Dec 2018 Safety Team</p>
2	<p>The Governor should ensure that staff manage prisoners at risk of suicide and self-harm in line with national guidelines, including ensuring that:</p> <ul style="list-style-type: none"> • A trained ACCT assessor completes an assessment within 24 hours of the 	Accepted	<p>A new three part management check of the management of prisoners at risk will be introduced supported by the Regional Safer Custody Lead. This will include an initial check by the wing Custodial manager, followed by an SMT check. The third check will be undertaken by the Safer Custody team who will have</p>	<p>Safety Team August 2017</p>

Action Plan –Osvaldas Pagirys. HMP Wandsworth. Self –Inflicted. 14/11/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
	<p>ACCT being opened and attends the first case review.</p> <ul style="list-style-type: none"> • Case reviews are multidisciplinary and include all relevant people involved in a prisoner’s care, including mental health staff where appropriate and healthcare staff attend all first case reviews. • Enhanced case management measures are considered for the more challenging, complex or vulnerable prisoners. • Staff adhere to the frequency of observations set out in the ACCT document. • Staff set specific and meaningful ACCT care-map actions that are aimed at reducing prisoners’ risks to themselves and review them at each case review. 		<p>oversight and address any deficiencies in the process.</p> <p>Healthcare staff will be reminded of the requirement to be present at the first case reviews via regular discussions. The Local Delivery Board Meeting and case reviews will be multi-disciplinary where possible.</p> <p>HMP Wandsworth is delivering a Suicide and Self-Harm training package to all staff by 2019.</p> <p>Weekly ACCT management checks have been introduced to support compliance with the ACCT process and the risk management of prisoners overseen by the Safer Custody Functional Head and reviewed at the Safer Custody meeting.</p> <p>Complex case meetings, with multi-disciplinary teams are held daily to discuss challenging, complex or vulnerable prisoners. Information is shared with wing officers to ensure joined up management of the prisoner via weekly complex needs meetings. The safety team will also liaise with the wing officers to provide enhanced case management measures.</p> <p>Case managers will be reminded of the requirements for CAREMAPS via the safety meeting and Governor’s Information Notices. Compliance with this will be checked through the management checklist above.</p>	<p>August 2017</p> <p>Safety Team</p>

Action Plan –Osvaldas Pagirys. HMP Wandsworth. Self –Inflicted. 14/11/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
3	<p>The Governor should review the operation of the segregation unit and satisfy herself that it is able to deliver its basic function of holding prisoners there appropriately, safely and securely and in decent conditions.</p>		<p>A senior operational manager from another establishment has been commissioned to review the operation of the segregation unit.</p> <p>The review will consider in particular whether the unit is compliant with the policy that states segregation should be used only as a last resort whilst maintaining a balance to ensure it remains an option for disruptive prisoners.</p> <p>The findings and recommendations arising from the review will be reported to the Prisons Group Director who will implement any actions required to ensure the unit operates safely, securely and decently.</p>	<p>September 2017</p> <p>Governor</p>
4	<p>The Governor should ensure that prisoners at risk of suicide and self-harm are not held in the segregation unit unless all other options have been considered and discounted, and that the exceptional circumstances justifying segregation are fully documented.</p>		<p>A new defensible decision log has been implemented and the SMT have received training on this.</p> <p>The log requires staff to identify and consider other options for location and record why these options were not appropriate, ensuring that prisoners subject to ACCT procedures are only held in the segregation unit when all other locations have been discounted. All members of the SMT will receive this training to</p>	<p>June 2017</p> <p>Safety & Segregation Staff</p>

Action Plan –Osvaldas Pagirys. HMP Wandsworth. Self –Inflicted. 14/11/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
			<p>ensure all adjudicators consider the prisoner's risk before approving the use of segregation.</p> <p>This will be monitored regularly by the Segregation Unit Band 5 Manager to ensure compliance.</p>	
5	The Governor and Head of Healthcare should ensure that Nurse Samath has the necessary skills and experience to properly assess whether a prisoner is fit for segregation.		There has been an investigation into Nurse Samath and a review of his actions. Management action has now been taken to ensure he reaches the required level of competency to assess prisoners and the use of segregation.	Head of Healthcare
6	The Head of Healthcare should ensure that urgent referrals for mental health assessments are conducted promptly and should review the process for undertaking assessments of prisoners who have a poor command of English, which should include a review of the use of an interpreting service		<p>A daily duty mental health worker is now available and contactable for urgent referrals and this service will be advertised to all staff, via promotional posters and communications, including staff emails</p> <p>Interpreting services are available with dual handset telephones in clinic rooms. All staff will be reminded of the importance of using this service via Governors bulletins, staff briefings and posters of the service available in key areas</p>	<p>August 2017</p> <p>Head of Healthcare</p> <p>July 2017</p> <p>Head of Healthcare</p>

Action Plan –Osvaldas Pagirys. HMP Wandsworth. Self –Inflicted. 14/11/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
7	The Governor should ensure that all cell bells are answered within five minutes.		A management notice to all staff will be issued stating that a cell bell should not be left unanswered any longer than five minutes. Staff will be challenged and disciplined where appropriate if cell bells are not answered within this time.	September 2017 Security
8	The Governor and Head of Healthcare should ensure that, when a prisoner does not speak or understand English well, professional interpreting services are used, especially for those at risk of suicide or self-harm.		The availability of translation services will be re-advertised around the establishment and staff encouraged to use it. The Segregation Unit has a spider phone used for interpreting and dual handset phones will be ordered for all key areas including first night, reception and all wings The use of translation services will be monitored to assess increase in use.	July 2017 Equalities Team
9	The Governor should ensure that all documentation relating to a prisoner is stored securely and able to be retrieved as necessary during the course of the investigation		All ACCTs will be forwarded to the Safety team upon completion, for secure filing. Global e-mails and Governors Information Notices will be sent / published to remind staff of the importance of ensuring all records are appropriately stored	July 2017 Safety Team