

Action Plan-Terence Simpson. HMP Stafford. NC. 25/09/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners are referred for specialist care under the two week wait process when appropriate and the referral is made within 24 hours of being seen by the GP.	Accepted	<p>This recommendation has also been highlighted via the concise Root Cause Analysis (RCA) and external clinical review. A review on the Local operating procedure for 2-week wait referrals was completed in January 2018 and approved at the Local Quality Assurance and Improvement meeting and shared with staff via email, briefing and staff meeting.</p> <p>All those that require a referral to specialist under the 2 week wait urgent referral process, are done so now without delay, referrals are followed up the following day to confirm receipt and all contact with specialist service is logged in patient records.</p>	Completed Care UK