

PPO Action Plan: death of Brian Strotten at HMP High Down on 31/12/2015

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> • urgent tests are carried out without delay • abnormal blood results are promptly and appropriately investigated; and • prisoners reporting weight loss should be properly monitored to determine the root cause. 	Accepted	<p>To ensure that urgently requested blood tests are not delayed, the GP will liaise directly with an outpatient nurse regarding the test being undertaken straightaway. Where this is not possible, the GP will add the patient to the new waiting list for those requiring “Urgent Bloods”. A waiting list has been added to SystmOne (the electronic medical record) and the lead GPs have been emailed to inform them of this requirement. This list will be monitored daily by the senior nurses and nurse practitioner who will facilitate the blood samples being taken promptly. The senior nurses have been emailed to confirm the requirements to check the blood waiting list and this will also be addressed in their management supervisions.</p> <p>All blood results are filed by the nurse practitioner or senior nurse. The “task” system is an internal email system within the medical records, and this enables any abnormal blood results to be tasked to the GP for their review. The GPs review their tasks each day they are in the prison and will take action as required on any abnormal blood results. This is normal practice but the GPs have been emailed to remind them of this responsibility.</p> <p>The “Malnutrition Universal Screening Tool” (MUST) template, an assessment tool for weight loss, is available on SystmOne. This will be used by the nurses and GPs when assessing and treating patients with weight loss. The GPs have been emailed about this change and the nurses will be informed in the monthly staff meeting and through management supervision. The Head of Healthcare will</p>	<p>31 January 2017</p> <p>Head of Healthcare</p>

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			ensure that healthcare staff will receive additional training on how to use this tool where required.	
2	The Governor should ensure that all prison staff understand their responsibilities in a medical emergency and that there is no unnecessary delay in calling an ambulance.	Accepted	<p>Following Mr Strotten's death, an internal review was completed to ensure that local operating practices were in accordance with national standards and procedures. Local instructions, including notices to staff, have been published to remind all staff including managers and healthcare professionals of the emergency response requirements, and the need to promptly use their own radios to call an emergency code.</p> <p>The healthcare provider has also provided additional instructions for healthcare staff confirming procedures to follow when requesting outside medical assistance.</p>	Completed Head of Safety
3	The Governor should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	<p>Hospital risk assessments are approved at senior management level, and it is recognised that they must be based on medical advice concerning the health of the prisoner at that time, as well as the security information available and the risk they pose at the time of escort. The manager undertaking the assessment will use this information to decide the level of risk the prisoner poses. The use and level of restraint, will be in accordance with national standards and based on an assessment of all the factors listed above.</p> <p>The Head of Security provided additional local instructions to managers in March 2016 on the completion of risk assessments protocols during a prisoner's medical treatment/intervention. Local escort packs also contain an additional aide-memoir for prison staff,</p>	Completed Head of Security

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			<p>detailing the actions to carry out when a prisoner's medical condition causes concern or deteriorates, which refers to the need to review the restraints risk assessment. These are in accordance with national and local policy.</p> <p>A prisoner's security risk assessment is reviewed by the manager carrying out the daily management check, based on the advice of medical professionals and escorting staff. Regular management checks are also conducted at which the use of restraints is reviewed. The Local Security Strategy also includes the requirement to keep the level of security under review to take account of the prisoner's developing medical condition.</p>	<p>Head of Security: ongoing</p>