

Action Plan- Graham Colin Spriggs. Self- Inflicted. HMP Bristol. 28/11/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor and Head of Healthcare should ensure that prisoners held in segregated conditions are managed in line with PSO 1700 and that reasons for segregation are appropriate to prisoners' circumstances, and are reviewed within 24 hours of arriving from another prison's segregation unit.	Accepted	<p>In line with national guidelines, segregation is always a last resort option for dealing with behaviour that cannot be safely managed on normal location.</p> <p>When receiving a prisoner from a segregation unit at another establishment to HMP Bristol, our aim is always to manage the prisoner on normal location wherever possible. If in exceptional circumstances the behaviour of a prisoner presents too great a risk to safety and order, the decision to place him in segregation is taken by the Duty Governor with a Case Review taking place within 24 hours. The reasons for segregation are recorded on the Authority for Initial Segregation sheet, with a review date set for the following day.</p> <p>Governors were reminded by email in June 2017 of the requirement to undertake a review within 24 hours of a prisoner being segregated following transfer to HMP Bristol.</p> <p>The Initial Segregation Safety Screen is used to determine if there are any apparent clinical reasons to advice against the use of segregation. A doctor or nurse completing the screen use the Segregation Safety Algorithm to assist this process within 2 hours of the prisoner being segregated.</p> <p>The Independent Monitoring Board play an important role in overseeing use of segregation and the prisoner's welfare. They are notified of prisoners who have been segregated and invited to attend all Segregation Review Boards.</p>	Head of Safer Prisons and Equalities - Completed

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			<p>The aim of the 'Segregation, Monitoring and Review Group' quarterly meeting is to monitor and review the use of segregation at HMP Bristol and to ensure adherence to PSO1700. The group quality assures documentation ensuring that; the Safety Algorithm is completed and signed within 2 hours, the Initial Segregation and Continued Segregation Documentation clearly set out reasons for segregation and that reviews have taken place on time.</p>	
2	<p>The Governor should ensure that if a prisoner wants to see a Listener but there are concerns that safety cannot be guaranteed, staff promptly provide alternative sources of support such as access to the Samaritans' telephone</p>	Accepted	<p>In line with national guidelines Prison Listeners are made available where appropriate, for example, risk assessed to prisoners in the Segregation Unit.</p> <p>In January 2017 a bi-monthly Safety and Equalities Newsletter was introduced to share key messages with staff, and the newsletter also includes a quiz. In March 2017 a question was included in the quiz that specifically related to prisoners accessing Listeners.</p> <p>In 20 June 2017 through a Quick Time Learning Bulletin was issued to all staff and managers reminding them that a prisoner can request to speak to a Listener at any time of the day or night and if there are concerns that safety cannot be guaranteed, staff must provide alternative sources of support including access to the Samaritans phone. Staff will be asked to make a note of this on NOMIS Case Notes.</p> <p>When a prisoner, who is high risk on the cell sharing risk assessment (CSRA), requests to see a Listener, or there is concern that the safety of the Listener cannot be guaranteed, staff make an assessment on a case</p>	Head of Safer Prisons and Equalities - Completed

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			<p>by case basis as to whether or not a Listener can offer support to the prisoner. In some cases, such as at night, it may be considered appropriate for two Listeners to be present. If it is decided that the prisoner should not be given access to a Listener, additional support such as the Samaritans phone will be offered.</p> <p>This is advertised clearly throughout the prison and within the Segregation Unit and includes how prisoners should go about requesting a Listener.</p> <p>HMP Bristol has dedicated Samaritan phones available to the Segregation Unit that connect directly to the Samaritan's. The telephone is made available to prisoners in segregation on request.</p> <p>Prisoners can also contact the Samaritans by calling a free phone telephone number by using the prisoner pin phones. This information is published on all pin phones and in the First Night Induction Booklet.</p>	
3	The Governor should ensure that all prison staff are made aware of and understand their medical responsibilities during medical emergencies including that control	Accepted	<p>During the initial implementation the application of the Memorandum of Understanding (MOU) between HMP Bristol and South West Ambulance Service Trust has been monitored closely by both organisations using feedback as appropriate.</p> <p>Subsequent meetings review the continuing effectiveness of this MOU and resolve any issues arising are set at mutually agreed periods by the nominated lead managers.</p> <p>Control Room staff receive regular verbal briefings (at least weekly) by</p>	Head of Safer Prisons and Equalities/Head of Operations - completed

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			<p>the Head of Operations or Custodial Manager for Operations. On 20th June 2017 Control Room staff have been reminded by email of the process they must follow when a Code Blue or Code Red is called.</p> <p>The Head of Safer Prisons and Equalities and the Head of Operations monitor transmissions when a Code Red or Code Blue is called to ensure the correct process is followed.</p> <p>An easy-guide A3 poster has been produced setting out the appropriate use of Code Red and Code Blue and the correct action to be taken following a Code Red or Code Blue being called, including the immediate calling of an ambulance. This has been published widely across the prison.</p>	