

Action Plan – Dennis Thompson. HMP – Durham. NC .26/03/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should urgently review escort procedures to ensure that staff are fully aware of their responsibilities and comply with decisions on the use of restraints	Accepted	<p>The existing procedures currently in place have been scrutinised and are considered to be appropriate but should be reinforced with staff.</p> <p>Healthcare –The Head of Healthcare meet with the nurse who completed the risk assessment and reiterated that if a prisoner is palliative, regardless of location within the prison, medical advice against the use of restraints must be highlighted in the healthcare section of the escort risk assessment. All staff have been reminded of the existing escort procedures.</p> <p>Operations – The current procedure is that both the escorting staff and the dispatching manager read the risk assessment prior to any restraints being applied in reception. The dispatching manager then holds a briefing with the escorting staff to ensure that the risk assessment has been properly understood and they know what arrangements for restraints have been authorised by the governor approving the risk assessment.</p> <p>The Operations CM with responsibility for reception will meet with the members of staff to assess why the confusion occurred in this case and ensure that the staff concerned are aware that the governor’s decision on the risk assessment must be followed in all cases. The Operations CM with responsibility for reception will also reiterate these instructions to all reception SOs via email and spot checks of escort dispatches.</p>	<p>Completed</p> <p>Head of Healthcare</p> <p>September 2017</p> <p>Operations Custodial Manager</p>