

**Action Plan – Peter Gibson at HMP Frankland**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff use a structured assessment tool, such as NEWS, to help assess, monitor and respond to acute illness	Accepted	All staff have been reminded that they must use the structured assessment tool known as 'NEWS' to assess, monitor and respond to all prisoners with an acute illness. NEWS training was provided in May 2016 and will feature in the ongoing training programme twice each year. It will also form part of the induction process for newly-recruited healthcare staff.	Head of Healthcare 30/09/16
2	The Head of Healthcare should ensure that all prisoners admitted to the healthcare centre are appropriately monitored and have an agreed frequency of clinical observations	Accepted	The monitoring system for prisoners admitted to the healthcare centre has been reviewed and new guidelines for staff have been devised. The frequency of clinical observations is discussed at daily staff meetings at which levels are agreed and adjustments made when needed.	Head of Healthcare 30/09/16
3	The Governor should ensure that prison staff use an emergency medical code in a life-threatening situation, irrespective of the prisoner's location in the prison, so that the control room is alerted to call an ambulance immediately.	Accepted	All staff were reminded, through a Governor's Order issued in January 2016, that they must use an emergency medical code in a life-threatening situation, irrespective of the prisoner's location in the prison, so that the control room is alerted to call an ambulance immediately. All staff have been issued with pocket-sized cards with the emergency medical codes as aides-memoires.	Governor Head of Safer Custody Completed