

**Action Plan – Michael McCluskie at HMP Whitemoor on 12/02/2016**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that prisoners with serious health conditions receive appropriate equipment to meet their assessed needs, without undue delay.	Accepted	The Head of Healthcare has reminded all healthcare staff at a daily staff meeting in June 2016 that prisoners with serious health conditions must receive appropriate equipment to meet their assessed needs without undue delay, and staff must speak to the senior nurse responsible for sourcing and issuing medical equipment. This recommendation will be closely monitored by the Head of Healthcare.	Head of Healthcare Completed
2	The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time	Accepted	<p>The local risk assessment policy reflects the requirements contained in the standard risk assessment form within the National Security Framework. A review of the local risk assessment policy will take place in August 2016, and will include a new section on medical reasons as to why restraints should be used. The local risk assessment document ensures that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position; that assessments must fully take into account the health of a prisoner and be based on the actual risk that the prisoner presents at the time. The Head of Healthcare will be instructed to ensure that sufficient health information is provided on all risk assessment forms, and Healthcare staff will be briefed on the completion of the risk assessment forms by the Head of Healthcare.</p> <p>Complex clinical cases with longer term implications will now be subject to case management planning between Senior Management Team. All risk assessments will be subject to internal management checks as well as external audits.</p>	Governor Head of Healthcare Head of Security  31 August 2016
3	The Governor should ensure that there are appropriate arrangements to allow terminally ill prisoners in	Accepted	Appropriate arrangements for terminally ill prisoners in hospital to stay in contact with family and friends by telephone will be devised. Security considerations will need to be fully taken into account, and each prisoner who is terminally ill in hospital will be individually risk assessed to ensure that any such contact is safely and securely	Governor Head of Security 30 November

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	hospital to keep in contact with family and friends by telephone		managed. Those prisoners who are not able to keep in contact with family and friends by telephone will be encouraged to write letters. All relevant staff will be briefed about these arrangements. We will continue to deploy a family liaison officer in all such cases, with part of their role being to facilitate contact between the prisoner and his family and friends through the most appropriate means.	2016