

Action Plan – Carlos Thomas, HMP Oakwood. NC. 18/05/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Director and Head of Healthcare should investigate the incident on 2 May when the prison GP asked for Mr Thomas to be transferred to hospital as soon as possible and establish why this was not actioned and why this was not noticed for 10 days. The lessons learned from this investigation should be included in a clear policy covering referral recommendations by the medical staff, including who is responsible for ensuring that the referral is actioned. A copy of the investigation report and resulting policy document should be provided to this office within three months of the date of this report.</p>	<p>Accepted</p>	<p>The Director and Head of Healthcare have requested that the Head of Healthcare at HMP Brinsford complete an investigation into the incident on 2 May, when the prison GP asked for Mr Thomas to be transferred to hospital as soon as possible and establish why this was not actioned and why this was not noticed for 10 days. The investigation report will be submitted to the Prisons and Probation Ombudsman.</p> <p>The lessons learned from the investigation will inform the current process, covering referral recommendations by the medical staff, including who is responsible for ensuring that the referral is actioned.</p>	<p>January 2018</p> <p>Head of Healthcare</p>
2	<p>The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.</p>	<p>Accepted</p>	<p>The Director has reminded all relevant staff through a staff briefing about the local risk assessment document. The local risk assessment document reflects the requirements contained in the standard risk assessment form within the National Security Framework. This briefing ensures that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position; that assessments must fully take into account the health of a prisoner and be based on the actual risk(s) that the prisoner presents at the time.</p> <p>The Healthcare Clinical Manager has also been instructed during the Morning</p>	<p>Completed</p> <p>Security and Healthcare</p>

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			<p>Operational meeting to ensure that accurate health information is provided on all risk assessment forms, and Healthcare staff have been briefed on the completion of the risk assessment forms.</p> <p>Complex clinical cases with longer term implications will now be subject to case management planning by the Senior Management Team. All risk assessments will be subject to internal management checks as well as external audits.</p>	
3	The Director should ensure that, in line with PSI 58/2010, the Prisons and Probation Ombudsman is promptly provided with all requested information after a death in custody.	Accepted	There will be an investigation, as explained above under recommendation 1, into the reasons for the absent information. The procedure for securing and accessing information will be reviewed as part of the above investigation so as to ensure that the Prisons and Probation Ombudsman is provided with all requested information in line with the Prison Service Instruction in all future cases.	January 2018 Director