

AAction Plan –Mark Owens. HMP Altcourse. NC.12/09/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that community GP records and other relevant records are routinely requested to ensure continuity of healthcare in line with PSO 3050.	Accepted	On arrival at HMP Altcourse all offenders complete an 'access to medical records consent form'. This form also includes involvement with any other external agencies they may be involved with.	Completed Oct 2016 Clinical Lead
2	The Head of Healthcare should ensure that healthcare staff manage prisoners with complex and chronic medical conditions in line with NICE guidance including implementing detailed care plans appropriate to their needs, regular planned reviews and accessible management plans to manage deterioration of their condition	Accepted	All offenders whom have complex/chronic medical conditions are now seen via the 'Long term conditions' clinic. All offenders will have a detailed care plan. All healthcare staff have access to policies and NICE guidance in relation to chronic diseases. Training has also been completed and new policy provided for all staff re the process and management of patient care and long term condition management.	Head of Healthcare Completed January 2017
3	The Head of Healthcare should ensure that staff understand and use the NEWS tool to assess, monitor and respond to acute illness.	Accepted	The NEWS score template and the guidance has been provided to healthcare staff. The importance of the completion of all observations to be recorded using this tool has also been cascaded. This tool now forms part of the care plans.	Completed Oct 2016 Clinical Lead