

Action Plan – Lee Sadler. HMP Birmingham. NC. 17/01/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that there is effective communication between the prison healthcare department and the hospital so that prisoners do not attend hospital unnecessarily.	Accepted	The Head of Healthcare have contacted the hospital to ensure clear communications about hospital appointments are managed as effectively as possible to avoid unnecessary hospital visits. To improve the process, healthcare now have a nominated administrative lead to ensure all hospital appointments are relevant and appropriate to the prisoner's care. Furthermore, missed and cancelled appointments are now followed up and recorded on SystemOne and or patients record.	Completed in July 2017 Head of Healthcare Completed
2	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on using restraints and that assessments fully take into account a prisoner's health and are based on the actual risk the prisoner presents at the time.	Accepted	<p>The local risk assessment form reflects the requirements contained in the standard risk assessment form within the National Security Framework. A further briefing for relevant staff will be sent through Safer Custody in July to ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position; that assessments must fully take into account the health of a prisoner and be based on the actual risk that the prisoner presents at the time.</p> <p>The Head of Healthcare will also be reminded at this time to ensure that accurate health information is provided on all risk assessment forms, and that healthcare staff are sufficiently briefed on the completion of the forms, which must be fully documented.</p> <p>Complex clinical cases with longer term implications are subject to case management planning between the Heads of Safer Custody, Healthcare and Operations. This will now take place weekly and be chaired by a clinical manager. All risk assessments will be subject to internal management checks as well as external audits.</p>	Completed in July 2017 Head of Safer Custody
3	The Director should ensure that when a prisoner is given a terminal diagnosis, any decisions about compassionate release are clearly documented.	Accepted	To ensure decisions about compassionate release are documented, a weekly complex clinical cases meeting is held and chaired by a clinical manager. The meeting is multi-disciplinary and Offender Management Unit (OMU) take responsibility to ensure compassionate release is considered and documented in the healthcare and offender prison record.	Completed in July 2017 Head of Healthcare/Head of Safer Custody Completed