

Action Plan – Jonathan Pembridge. HMP Leyhill. Date of Death: 28/04/2017.

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that communications room staff are authorised to call a medical emergency code and request an ambulance without the need for management or healthcare authorisation.	Accepted	This is linked to the use of code blue/red protocols, an instruction to Communication Room staff will therefore be issued, to request confirmation of the appropriate medical code & details of the incident if a code blue or red is not used in the initial transmission by the reporting member of staff. Staff will then be in a position to call an ambulance in a timely manner with appropriate detail as requested by the ambulance service in order that they can respond.	December 2017 Head of Residential Services
2	The Governor should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies, including that they use the appropriate medical emergency code.	Accepted	<p>The Head of Residential Services has briefed staff of the appropriate use of emergency codes, including the importance of calling ambulances immediately to avoid unnecessary delay.</p> <p>Additionally, a NTS was published in July 2017 and put in place the following additional measures to ensure staff understand and are aware of their responsibilities during medical emergencies.</p> <p>All staff have access to the Quick time Learning Bulletin on Emergency Procedures as it has been re-drafted and published across the prison. Posters have been produced and published to inform staff of the emergency codes & the SEND protocol. A Safer Custody response folder has been produced & located in the Gate/Comms to instruct staff of the appropriate response to a medical emergency. Medical emergency response “wallet” cards were produced and distributed to staff.</p> <p>A memorandum of understanding has been agreed and signed off between the prison and the Ambulance Service.</p>	Completed Head of Residential Services

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3	The Head of Healthcare should ensure that if there are limited staff on duty at least one should be a registered nurse, who should always carry a prison radio so they are able to respond to medical emergencies.	Accepted	With immediate effect, the duty roster will ensure that where there are limited staff a minimum of at least one registered nurse is on duty at all times during Healthcare provisioned hours Monday-Friday 0800-1600 and it is mandatory that they carry a response radio – Hotel 1 or 2.	Completed Healthcare Manager