

**Action Plan- Jayantilal Mistry. HMP Thameside . 20/11/2016**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Director should ensure that the prison complies with prison service instructions about contacting the families of deceased or seriously ill prisoners.	Accepted	The procedure will be improved by ensuring that a Family Liaison Officer (FLO) is allocated at the time that the Duty Director is made aware that a prisoner is seriously ill or has died. In discussion with the Duty Manager, the FLO will contact the family in person immediately and be made aware of the issues surrounding the illness and/or death of the prisoner. All contact will be recorded in the FLO log and the Duty Manager informed of any progress.	August 2017 Head of Early Days.
2	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	The Head of Safer Custody and Head of Security have had an initial meeting to create a draft restraints algorithm, which is being adjusted based on feedback and will go out for consultation to Healthcare. The algorithm is designed to evidence more clearly the defensible decision making processes around the use of restraints, with questions to prompt dispatching managers to take into account all relevant risk factors including the health of the prisoner. When this process is completed, the new algorithm will replace the existing system and will be reinforced by Notices to Staff, and briefings to healthcare about the different restraint arrangements to assist them in contributing to escort risk assessments.	August 2017 Head of Security and Early Days.