

**ACTION PLAN: Scott Carton, resident at Westgate Approved Premises. Died of mixed drugs poisoning on 10 January 2017.**

No	Recommendation	Accepted / Not accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	<p>The manager of Westgate Approved Premises should ensure that all staff understand the procedure for identifying, managing and supporting residents at risk of suicide and self-harm. In particular, they should ensure that staff:</p> <ul style="list-style-type: none"> <li>• Review the risk of suicide and self-harm based on all available information and known risks factors; and</li> <li>• Clearly record the appropriate frequency of monitoring.</li> </ul>	Accepted	<p>There is a draft National Probation Service (NPS) suicide prevention strategy and we will ask the psychologist for the North East (NE) NPS Division who is also the NE lead for suicide prevention to undertake a briefing to all staff at Westgate AP.</p>	31 March 2018	
2	<p>The manager of Westgate Approved Premises should ensure that staff conducting welfare checks assure themselves of the safety of residents and that they have a care management plan in place for residents known to have taken an overdose.</p>	Accepted	<p>Whilst this is accepted, it has to be noted that there are limitations as to what staff are able to achieve if they are unaware of a resident being in possession of a prescription. The information exchange process between prison healthcare departments and receiving APs is currently under review, with the aim of strengthening these arrangements to ensure that all relevant information is received and appropriately acted upon.</p>	31 March 2018	
3	<p>The manager of Westgate Approved Premises should ensure that residents</p>		<p>A sub-group of the AP Continuous Improvement (CI) Governance Group has been commissioned to review all aspects of substance misuse in APs</p>		

	suspected of substance misuse understand the risks of mixed drug toxicity.		including training, medication policy, health and safety, testing to develop an overarching set of guidance for AP staff.		
4	The National Probation Service should review the current policy as set out in the Approved Premises Manual to address more effectively the risk of residents misusing prescribed medication.	Accepted	The AP manual is currently being reviewed and updated to ensure it is providing the necessary support to AP staff. The sub-group of the CI Governance Group will also be reviewing and updating the Medication in Possession AP guidance, which will consider if further measures need to be implemented that enhance existing practice and further address the risks of any resident that may misuse prescribed medication.	31 March 2018	
5	The manager of Westgate Approved Premises should ensure that when a resident is suspected of substance misuse, staff conduct a thorough search of the resident's room and test him for substance misuse.	Accepted	This is standard practice and we will ensure that all staff are reminded and this is adhered to, and that the learning from this case is shared by way of a briefing with all AP staff.	31 March 2018	
6	The National Probation Service should implement a strategy to reduce the supply of and demand for NPS in approved premises, including developing mechanisms to test for NPS use.	Accepted	A sub-group of the AP Continuous Improvement (CI) Governance Group has been commissioned to review all aspects of substance misuse in APs including training, medication policy, health and safety, testing to develop an overarching set of guidance for AP staff.	31 March 2018	
7	The probation divisional office for the North East should ensure that offender managers share intelligence about residents suspected of substance misuse or at risk of suicide or self-harm.	Accepted	This will be actioned by way of communication and learning from this case to the AP and LDU staff and also by way of the national work that will take place by the sub-group of the AP Continuous Improvement (CI) Governance Group that has been commissioned to review all aspects of substance misuse in APs including training, medication policy, health and safety, testing to develop an overarching set of guidance for AP staff.	31 March 2018	