

## Action Plan: Gary Lines HMP Northumberland

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Director should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with national guidance, including a multidisciplinary approach for all case reviews, with healthcare staff attending at least all first case reviews. Case reviews should assess the risk of suicide or self-harm based on all available information and set level of observations which reflect that risk.</p>	Accepted	<p>Healthcare staff are always invited to attend first ACCT case reviews. If a member of healthcare staff cannot attend, the case manager is provided with a verbal contribution. A system to identify the most appropriate member of the nursing team to attend will be put in place.</p> <p>.....</p> <p>A notice has been sent to all ACCT Assessors to remind them of the need to attend the first case review, and where this is not possible to provide the case manager with a verbal contribution. This will be reinforced in ACCT training and during briefings at which best practice and learning are discussed.</p> <p>An improved procedure has been introduced to share information with Offender Supervisors, and further work is being taken forward on the scheduling of ACCT reviews in order to facilitate the attendance of representatives from other disciplines within the establishment.</p> <p>Delivery of ACCT Refresher Training has been increased to yearly and includes, as a matter of course, a detailed outline of expectations in relation to sharing information, case review attendance and</p>	<p>Head of Healthcare</p> <p>June 2016</p> <p>Completed</p>

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			<p>how all available information is actively used to make decisions regarding observations levels and building other considerations for care for each individual subject to the process.</p>	
2	<p>The Heads of Healthcare at Durham and Northumberland should ensure that staff request and obtain community GP records in accordance with PSO 3050 to help effective continuity of healthcare.</p>	Accepted	<p><b><u>HMP Durham</u></b>                      Community GP records will be requested when information is required, in accordance with PSO 3050.</p> <p>Spectrum CIC GPs will be issued guidance on reception procedures including the need to make a request for community medical records.</p> <p>The introduction of System 2 in August 2016 will allow direct access to the GP medical records of those entering custody, subject to consent.</p> <p><b><u>HMP Northumberland</u></b>                      Healthcare staff have been reminded of the need to ensure that community GP records are requested as soon as the need is identified to aid effective continuity of healthcare.</p> <p>Community prescription confirmations are sought within 24 hours. Issue alerts to administrative staff ensure that community prescribing is confirmed without undue delay.</p>	<p>August 2016                      Healthcare Commissioners</p> <p>Completed</p>

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3	The Director should ensure that staff obtain a response from prisoners if they cannot establish that the prisoner is alive and breathing during roll checks, welfare checks, or ACCT checks.	Accepted	A Staff Information Notice (SIN) was published in February 2016 reminding staff that they need to obtain a response from prisoners during roll checks, welfare checks and ACCT checks and describing the action to be taken if they cannot establish that the prisoner is alive. Staff will also be reminded of this during annual ACCT refresher training.	Completed