

No	Recommendation	Accepted/Not accepted	Response	Target date for completion	Progress (to be updated after 6 months)
1	The Head of Healthcare should ensure that a GP examines prisoners assessed as being at risk of self-harm and suicide during the reception procedure.	Accepted	<p>All prisoners who are subject to an ACCT are seen in Reception by the GP. Prison staff in Reception alert the Healthcare staff that the prisoner has an ACCT open and the ACCT paperwork is included in the paperwork given to the nurse carrying out the healthcare reception screening. This information enables the nurse to carry out an initial assessment of the prisoner's mental health and risk of self harm and ensure that the GP is alerted to assess the prisoner further.</p> <p>A separate flagging system will be introduced by attaching an 'ACCT alert' to the front of the prisoner's core record so if the ACCT document and the prisoner's core record become separated healthcare staff will be able to recognise the prisoner has an open ACCT document, and review accordingly.</p>	End-January 2014	
2	The Governor and Head of Healthcare should introduce an appropriate system to ensure that staff are aware of and ensure prisoners are taken to GP and other booked healthcare	Accepted	The Benchmarked New Ways of Working regime introduced in October 2013 includes a unified system of allocation to activities – all healthcare appointments are advised via the Central Allocations Team who prioritise such appointments over any other activities (with the exception of Visits) to which prisoners might be allocated. At	End-November 2013	

	appointments.		<p>the same time prisoners with such appointments are unlocked for them regardless of whether their Unit is generally unlocked or not at that time.</p> <p>Healthcare staff will ensure all patients who DNA are followed up the same day and the reasons recorded in the patients clinical records. Where further Healthcare input is required, this will be actioned and documented.</p>		
3	The Governor should ensure that, when prisoners do not speak or understand English well, professional interpreting services for prisoners at risk of suicide and self-harm are used as required by PSI 64/2011.	Accepted	<p>All units across the establishment have been issued new telephones for use in translation services.</p> <p>A Governor's order will be published outlining the requirement for staff to use this service.</p>	End-November 2013	
4	The Governor should ensure that ACCT procedures are followed correctly in line with the requirements of Prison Service Instruction 64/2011, and in particular that assessment interviews identify areas of concern, that ACCT reviews are multi-disciplinary, appropriate	Accepted	<p>A Governor's order will be published to ensure that all staff know the requirements of PSI 64/2011. Learning sheets will be sent to remind staff of their individual responsibilities when working with those at risk.</p> <p>Case management training is under way and all managers will be required to attend.</p> <p>ACCT basic awareness training will be available to all staff across the</p>	End-November 2013	

	caremap targets are set and checked at each review and that ACCTs are not closed until all the caremap actions are complete.		establishment.		
5	The Governor should ensure that, so far as possible and appropriate, prisoners at risk of suicide or self-harm are located with prisoners who speak the same language.	Accepted	All residential managers and supervising officers will be reminded of this requirement. The residential staff will be informed via a learning sheet of the best practice in this area.	End-November 2013	