

**Action Plan: Douglas Fone at HMP Full Sutton on 17/3/15**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	<p>The Governor should ensure that all prison staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies and that Full Sutton has a medical emergency response code protocol based on the PSI that ensures that:</p> <ul style="list-style-type: none"> <li>☑ Healthcare staff attend the emergency as quickly as possible;</li> <li>☑ control room staff call an ambulance as soon as an medical emergency code is broadcast;</li> <li>☑ Staff do not move a prisoner after an emergency code has been called unless there are compelling reasons to do so;</li> <li>☑ All emergency equipment works and is tested regularly.</li> </ul>	Accepted	<p>On 21 April, a Governors Order (<b>GO 005/2015</b>) was sent to all staff and published on the prison intranet, reminding them of their responsibilities during a medical emergency as required in PSI 03/2013, including the use of the medical emergency response code protocol.</p> <p>Control Room staff have been reminded that on receiving a Code Blue or Red call they should inform Healthcare immediately of the emergency via the main radio net. This ensures that they respond with the appropriate emergency kit and attend the emergency as quickly as possible.</p> <p>On receiving a Code Blue or Red call a member of staff in the Control Room will call an ambulance as soon as an medical emergency code is broadcast.</p> <p>Healthcare staff will also be reminded that they must exercise and communicate their professional judgement of the best interests of the patient when considering whether to provide treatment where</p>	Governor Completed	

		<p>the patient is or transfer them to the Healthcare Unit after an emergency code has been called. This recommendation will be monitored via Incident management reviews, staff debriefs and SystmOne (patient electronic records).</p> <p>All medical equipment is tested and maintained by Medical Physics (a healthcare service commissioned to monitor and maintain medical equipment). Compliance will be monitored by contract management processes by the healthcare commissioning authority.</p>		
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