

Action Plan: Mr Jason Doughty at HMP Dovegate on 27/04/15

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	<p>The Director should ensure that there are effective operating procedures in reception and that all staff understand their responsibilities for identifying prisoners at risk of suicide and self-harm and for managing and supporting them.</p> <p>In particular, staff should:</p> <ul style="list-style-type: none"> ☐ Consider and record all the known risk factors of newly-arrived prisoners when determining risk of suicide or self-harm, including information from all available sources. ☐ Record the reasons for decisions and open an ACCT whenever a prisoner has significant risk factors or they observe behaviour which might indicate a risk of suicide and self harm. 	Accepted	<p>All staff working in reception will receive refresher training on Safer Custody procedures, especially relating to identifying prisoners at risk of suicide and self-harm and for managing and supporting them. This will be underpinned by one to one sessions with the Safer Custody Unit manager to ensure processes are being followed in terms of recording all known risk factors of newly arrived prisoners and the reasons for opening an ACCT due to risk of suicide and self-harm. All relevant information will be shared with healthcare staff.</p>	<p>Assistant Director Security and Operations. Head of Healthcare CARE UK 29 February 2016</p>	

2	The Director should ensure that that all prison staff understand the need to use the appropriate emergency medical code in a life threatening situation and that control room staff request an ambulance immediately an emergency medical code is broadcast.	Accepted	The protocol on using the appropriate emergency medical code in a life threatening situation, and calling an ambulance as soon as an emergency code is broadcast has been updated and reissued. All staff have been refreshed in the use of emergency codes. This is now included as part of local Safer Custody training	Assistant Director Safer Custody. 29 February 2016	
3	The Director and Head of Healthcare should ensure that staff are given clear guidance about the circumstances in which resuscitation is not necessary or appropriate.	Accepted	The Director and Head of Healthcare will send a reminder to staff on the guidance regarding the circumstances in which resuscitation is not necessary or appropriate. This will also be included as part of local Safer Custody training.	Director Head of Healthcare Care UK 29 February 2016	