

Action Plan Mr Moustafa Melouha HMP Manchester

DOD:15 January 2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor and Head of Healthcare should ensure that professional interpreting services are used for prisoners who do not understand English well, whenever matters of accuracy or confidentiality are a factor, particularly in health assessments and when assessing prisoners' risk of suicide and self-harm.	Accepted	<p>Information on the use of The Big Word, the interpreting service used at HMP Manchester, will be placed in all relevant areas, including clinical spaces.</p> <p>Guidance has been sent to all staff stating that The Big Word must be considered for all prisoners where there are communication difficulties. Where The Big Word has not been used staff are required to ensure a clear rationale is documented on SystemOne and on PNomis.</p>	Health care lead for N.H.S England Head of Operations September 2016
2	The Governor and Head of Healthcare should ensure that prisoners are assessed for potential health issues or risk of suicide and self-harm, after events which could involve a change in status, including court appearances and being questioned by the police.	Accepted	<p>The Governor and Head of Healthcare will introduce a system where a prisoner's status is reviewed following a change in status, including court appearances or being interviewed by the police.</p> <p>A notice to staff (NTS) will be issued informing case managers that they should take note of attendance at legal visits by those who are under ACCT management and support. If the visit is a police interview or a traumatic event for any other reason, the wellbeing of the prisoner will be reviewed on their return from legal visits, or as soon as is practicable.</p> <p>All staff involved in taking prisoners to and from legal visits will fully record these events in the ACCT documents, and case managers will ensure any change of circumstance is matched with the necessary</p>	Health care lead for N.H.S England Head of Operations September 2016

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			<p>adjustments to the individual's care plan and a full review if required.</p> <p>Healthcare staff will see all prisoners on return from court where there has been a change of status. This will be documented on SystemOne. Discipline staff will identify those prisoners with a change of status to Healthcare staff, before they are moved from reception.</p>	
3	<p>The Governor should ensure that the prison's local emergency protocol meets the requirements of PSI 3/2013, and that the control room calls an ambulance immediately a medical emergency code is called, without waiting for further information.</p>	Accepted	<p>A Notice To Staff has been issued which reflects PSI 3/2013.</p> <p>The current Governor's Order has been reviewed, reissued and displayed in the control room. This ensures all priority medical emergencies result in the automatic calling of an emergency ambulance at first notification</p>	Governor Completed