

PPO Action Plan – Owen Harris, death at. HMP Wormwood Scrubs on 23/06/2016

| No | Recommendation | Accepted/ Not Accepted | Response | Target date for completion and function responsible |
|-----------|---|---------------------------------------|--|--|
| 1 | The Governor and Head of Healthcare should ensure that a reception health screen takes place on a prisoner's first day in custody. If this does not take place, the reason must be clearly documented in a prisoner's medical record. | Accepted | It is accepted that all prisoners received from court require a health assessment on the same day to identify whether they have any short or long term physical or mental health needs. To facilitate this, nurses are available in the prison's reception until 10pm Monday – Friday and also in the First Night Centre 24 hours a day 7 days a week. Where there is an unavoidable delay, such as where a prisoner refuses to engage with the first reception health screen, staff have been reminded of the need to record this on SystemOne (the prisoner's electronic medical record). | Completed Head of Healthcare |
| 2 | The Governor and Head of Healthcare should ensure that prisoners who require detoxification are transferred to the substance misuse unit. | Accepted | <p>All prisoners identified at the first reception health screen as requiring detoxification will be reviewed by the Duty Doctor, prescribed appropriate medications and identified as requiring location on the Conibeere Unit (CBU), the substance misuse unit. Where this accommodation is not available, the prisoner will be located on the first night centre (FNC), and identified and recorded by both medical and prison staff as "High Risk" to ensure their appropriate management on the centre and that they are offered the necessary levels of support. Such prisoners will be relocated to the CBU as soon as capacity is available:</p> <p>Officers in the FNC have been reminded by email of the need to check for spaces on the CBU to ensure that any such "high risk" prisoner are relocated there at the earliest opportunity. The Duty Doctor is available until 10 pm Monday – Friday, and until 5pm on a Saturday, or a Healthcare Manager is on call at all times, to provide any advice about a prisoner's care during their location on the FNC.</p> | Completed Head of Healthcare |

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| 3 | The Governor and Head of Healthcare should ensure that healthcare staff review a prisoner's medical record before assessing him. | Accepted | All newly received prisoners are triaged on reception to assess their risk and priority for the first reception healthcare screen. All Healthcare staff have been reminded at handover meetings by Clinical Nurse Managers of the need to review the prisoner's previous healthcare record during first and second stage health screen assessments. | Completed. Head of Healthcare |
| 4 | The Governor should ensure that staff open cells as quickly as possible when there is an immediate danger to life. | Accepted | Staff will be reminded through a Governor's Order of the need to promptly enter cells following a personal risk assessment, where there appears to be an immediate danger to life. The Governor's Order will outline procedures to follow prior to opening the door and immediately afterwards, as set out in the Local Security Strategy. | February 2017 Head of Safer Custody |
| 5 | The Governor and Head of Healthcare should ensure that staff are given clear guidance about the circumstances in which resuscitation is inappropriate. | Accepted | A Governor's Order has been issued to remind staff of the circumstances in which it is inappropriate to commence resuscitation. This reflects the NICE guidance concerning when to administer resuscitation. All Healthcare staff are to be trained in "Intermediate Life Support" and attend an annual refresher course. The Clinical Nurse Manager will ensure that healthcare staff attend this annual refresher training and that training records are updated. | Completed Head of Healthcare |
| 6 | The Governor should ensure a critical incident debrief is held after a potentially traumatic incident or death, and staff and prisoners are offered appropriate and timely support. | Accepted | All Governors and Custodial Managers will be reminded by email that a critical debrief must take place promptly following a traumatic incident or a death in custody to ensure that both staff and prisoners must be offered the appropriate support following the incident. | Completed Head of Safer Custody |

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| 7 | The Governor should ensure that the prison offers to pay reasonable repatriation costs following a death in custody. | Accepted | The prison's Family Liaison Officers have been reminded by email of the requirement to offer repatriation costs, and they are aware that reasonable repatriation costs can be covered as part of the financial assistance available to bereaved families. | March 2017 Head of Safer Custody |