

**Action Plan –Edward Webb. A4567CL. HMP Preston/Wymott . NC. 19/01/2017**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that when catheters become blocked, replacements are made available and urgently changed to avoid the risk of infection	Accepted	It is now policy that catheters are prescribed in multiple units rather than as 'one-offs' allowing for the prompt replacement where indicated.	30 <sup>th</sup> September 2017  Head of Healthcare
2	The Head of Healthcare at Preston should ensure that: <ul style="list-style-type: none"> <li>• Healthcare support workers escalate relevant information to senior healthcare staff when it is clear that a prisoner’s health is deteriorating; and</li> <li>• All healthcare staff act on information recorded so that prisoners receive appropriate and prompt care.</li> </ul>	Accepted	It is now policy that during their induction staff are taught the importance of escalating clinical information: support staff to report to registered healthcare professionals and prompt reviews as clinically indicated.  Reviews of 'lessons learned' are included in the monthly staff meetings and copies are displayed in staff only areas.	30 <sup>th</sup> September 2017  Head of Healthcare