

Action Plan – Adrian Glover – HMP Whitemoor – 12.02.17

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
	immediately a medical emergency code is called, without waiting for confirmation or further information.		The Operations CM issued clear instructions during August 2017 that an ambulance must be called for immediately when a code blue is called. This was reinforced in verbal briefings to Control Room staff during August 2017. This guidance is also displayed in the Control Room for ease of staff access.	Operations CM Completed August 2017
4	The Governor and Head of Healthcare should ensure appropriate mental healthcare for prisoners at all times.	Accepted.	<p>A full time Mental Health nurse has been recruited and is in the process of going through security clearances.</p> <p>A full time bank nurse is currently covering the workload until a further vacancy is filled, bringing the Mental Health team to full staffing levels.</p>	Head of Healthcare February 2018