

**Action Plan: Thomas Nicol (HMP The Mount)**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
1	<p>The Governor should ensure that staff manage prisoners at risk of suicide or self-harm in line with national guidelines, including ensuring that:</p> <ul style="list-style-type: none"> <li>☑ Prisoners at risk are not held in the segregation unit unless all other options have been considered and excluded and there are fully documented reasons to explain the exceptional circumstances.</li> <li>☑ A trained ACCT assessor completes an assessment within 24 hours of the ACCT being opened and attends the first case review.</li> <li>☑ Case reviews are multidisciplinary and include all relevant people involved in a prisoner's care, including mental health staff where appropriate and healthcare staff attend all first case reviews.</li> <li>☑ Staff set ACCT caremap actions which are aimed at reducing prisoners' risks to themselves and review them at each case review.</li> <li>☑ Staff use enhanced case management procedures for prisoners held in</li> </ul>	Accepted	<p>A notice to staff (number 58/16) has been issued reminding all staff of the national guidelines thus:</p> <ul style="list-style-type: none"> <li>• Prisoners at risk are not held in the segregation unit unless all other options have been considered and excluded and there are fully documented reasons to explain the exceptional circumstances.</li> <li>• A trained ACCT assessor completes an assessment within 24 hours of the ACCT being opened and attends the first case review.</li> <li>• Case reviews are multidisciplinary and include all relevant people involved in a prisoner's care, including mental health staff, where appropriate, and healthcare staff attend all first case reviews.</li> <li>• Staff set ACCT care-map actions which are aimed at reducing prisoners' risks to themselves and review them at each case review.</li> <li>• Staff use enhanced case management procedures for prisoners held in unfurnished accommodation and in other more complex cases. These requirements will be promoted during team briefings and via residential meetings with managers and staff, and form part of the ongoing ACCT refresher training.</li> </ul>	<p>Completed</p> <p>Head of Safer Custody and Equalities</p>	

**Action Plan: Thomas Nicol (HMP The Mount)**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
	unfurnished accommodation and in other more complex cases.		<p>There are 44 ACCT case manager, 11 ACCT assessor and 1 “training for trainer” places scheduled for training throughout 2016 and 2017. Dates and figures for ACCT refresher training are currently being finalised.</p> <p>To maintain compliance, ACCT case managers will ensure that the actions described above are completed and correctly recorded in the ACCT document. In addition, weekly audit checks of all open ACCT documents will be conducted by custodial managers to ensure these requirements are followed, and the safer custody team will conduct checks of all completed ACCT documents upon their closure.</p> <p>The Head of Function where the prisoner is located and subject to ACCT procedures will conduct ad-hoc compliance checks of the ACCT documents.</p>	Ongoing	
2	The Governor and Head of Healthcare should ensure that, in line with PSO 1700, prisoners identified as being at risk of	Accepted	All prisoners who are placed in segregation who are also on an ACCT will receive a mental health assessment within 24 hours. Within the timings of the commissioned	Completed Head of	

**Action Plan: Thomas Nicol (HMP The Mount)**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
	suicide and self-harm held in the segregation unit or in unfurnished accommodation should have a mental health assessment within 24 hours.		<p>working week.</p> <p>A staff information notice has been issued advising staff of this requirement and the daily diary in the Care and Separation Unit (CSU) has been updated to reflect this requirement.</p>	Healthcare	
3	The Head of Healthcare should ensure that there is sufficient dedicated mental health capacity at weekends to meet prisoners' needs and to ensure that mandatory mental health assessments are completed.	Accepted	<p>The current NHS England Mental Health and Learning Disability Service Specification requires service provision from Monday to Friday (excluding bank holidays) during the prison core day. The provider meets this requirement, and at other times a community "out of hours" service is available, which is equivalent to the service provided in the community.</p> <p>This recommendation implies that this does not provide sufficient capacity, and the NHS England regional commissioning team and the healthcare provider are in the process of commissioning a MH needs assessment. Once a contract has been awarded a date will be agreed for completion of this assessment. A review of the local service level in the light of the outcome will then be undertaken.</p>	<p>Completed</p> <p>Head of Healthcare</p> <p>Head of Healthcare / NHS England</p>	

**Action Plan: Thomas Nicol (HMP The Mount)**

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible	Progress (to be updated after 6 months)
			The NHS England central team has commenced a programme of work to review the service specification and the outcomes of PPO investigations will inform this work. Implementation of the resulting service specifications will depend on reprocurement or contract variation activity which sits at a local commissioning level. Therefore no specific dates are established for when the changes will be initiated.	NHS England	
4	The Governor should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position and that assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	A Notice to Staff has been issued to remind staff of the legal position on the use of restraints, and that risk assessments take into account the health of the prisoner at that time. The issue will be raised at Senior Management Team meetings, to ensure all those with overall responsibility for signing off risk assessments are aware of the legal position.	Completed  Head of Operations	