

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor should ensure that prison staff manage prisoners at risk of suicide or self-harm in line with national guidelines, including that:</p> <ul style="list-style-type: none"> <li>• Staff begin ACCT procedures when prisoners self-harm.</li> <li>• ACCT assessors use all available information when a prisoner does not engage in the assessment process.</li> <li>• ACCT observations are made at irregular intervals.</li> <li>• A multidisciplinary case reviews is held within 24 hours of an ACCT plan being opened.</li> <li>• All staff in contact with prisoners have training in suicide and self – harm prevention procedures with appropriate refresher training.</li> </ul>	Accepted	<p>Local ACCT management training was delivered in November and December 2015, and in January, May and June 2016, to all Supervisory Officers and Custodial Managers, who are responsible for the ACCT management process. There is a continuous training plan in place to ensure that staff receive refresher training and are knowledgeable of the requirements set out in the national guidelines. The training plan for 2016 incorporates a basic ACCT awareness package for all staff in contact with prisoners. The local training has reminded staff of the requirement to open an ACCT when a prisoner self-harms, and ensure that ACCT case reviews are multi-disciplinary, and healthcare staff are invited to attend the first case review (and subsequent reviews where appropriate) within 24 hours of the ACCT being opened. Staff have also been reminded of the importance of ensuring that ACCT observations are undertaken at unpredictable intervals.</p> <p>A notice to staff was issued on 27 May 2016 to highlight the need for staff to consider all available information when carrying out an ACCT assessment. This notice provided examples of where ACCT assessors can gain valuable information from.</p> <p>Throughout each week, the safer custody team arrange and attend all ACCT case reviews, and the timings of these reviews are co-ordinated by the safer custody administration staff. This is cross checked on a daily basis by the duty Governor. At the weekend the custodial manager is responsible for ensuring that all case reviews are carried</p>	Complete Head of Safer Prisons

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			out, and this is cross checked by the duty Governor.	
2	The Head of Healthcare should ensure that there is a clear mental health referral process, that all referrals for prisoners who self-harm are treated as urgent and that they have a structured mental health assessment, irrespective of ongoing substance misuse problems	Accepted	<p>The healthcare provider undertook a review of all local systems and process after Mr Ignatenka's death, to confirm that local protocols were being correctly followed.</p> <p>The healthcare provider has confirmed that a self-harm incident is already recognised as a risk indicator that may increase the urgency of a mental health referral and assessment, and self-harm is identified as a core risk factor on the local "suicide decision tree" which informs practitioners' risk assessments. To ensure that staff consistently give sufficient consideration to this risk indicator, healthcare staff were provided with refresher training on the risk assessments process. Risk assessments are now a standard agenda item in the monthly clinical supervision meetings attended by healthcare staff and their manager.</p> <p>Steps have been taken to confirm the local mental health referral process via email notification which was sent to prison staff, and forum briefings were held with prison staff to highlighting the referral process. The mental health team now also receive referrals via a generic email address.</p> <p>Mental health assessments are structured by the practitioner's use of specific assessment templates on SystmOne. The local triage assessment includes an assessment of the risk of suicide/self-harm. Local</p>	<p>Oxleas MHIRT Team</p> <p>December 2016</p>

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			<p>assessments also enhanced by psychometric testing screening tools (GAD7, PHQ9): these screening tools assist in measuring the severity of anxiety and depression. Following Mr Ignatenka's death, the SystmOne templates were reviewed, and local staff training was completed to remind staff of the requirement that structured assessments are carried out as part of the triage process.</p> <p>A suicide awareness training package was created by the Oxleas NHS Trust in conjunction with Canterbury Christ Church pre incident. This has been delivered to a number of prisons and was well received, and the Trust intend to deliver similar training to all prisoner-facing staff at HMP Swaleside.</p>	
3	The Governor should ensure there is an effective substance misuse strategy to help reduce the availability and demand for new psychoactive substances that staff are vigilant for signs of its use, and are briefed about how to respond when prisoners appear to be under the	Accepted	National guidance from NOMS Headquarters regarding the effects of Spice and other NPS substances has been published via a local notice to staff and staff awareness training. The local Rehabilitation for Addicted Prisoners Trust (RAPt) team has shared information leaflets regarding the symptoms of Spice and NPS use, with all staff via a global e-mail on a monthly basis since January 2016. This outlines possible symptoms of these substances, and notes that due to the varied reactions to substance misuse this can be hard to predict.	RAPt manager and Head of Reducing Re-offending.

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	influence of such substances.		A new drug prevention strategy has been drafted and is awaiting clearance by the Head of Reducing Re-offending. This strategy addresses all areas of substance misuse including supply and availability. <b>This document is now with the NPS Steering Group.</b>	End of August 2016
4	The Governor should ensure all prison staff understand their responsibilities during medical emergencies and that control room staff call an ambulance immediately an emergency medical code is called.	Accepted	A notice to staff was issued to all staff on the 25 <sup>th</sup> February 2016 to highlight the need to call an ambulance immediately when a code Red or a code Blue is called over the radio net or by phone. This notice stresses that this requirement is mandatory.	Complete Head of Safer Prisons