

Action Plan- Vilhemas Borketas. HMP Pentonville. Self – inflicted. 21/11/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and Head of Healthcare should produce clear local guidance about procedures for identifying prisoners at risk of suicide and self-harm and for managing and supporting them. In particular, this should ensure that staff:</p> <ul style="list-style-type: none"> • Are aware of, consider and record all the known risk factors for suicide or self-harm. They should open an ACCT whenever a prisoner has significant risk factors. • Share information, in particular between healthcare and prison staff about a prisoner’s mental health to provide collaborative care and treatment; 	Accepted	<p>Guidance on risk factors for for suicide and self-harm were issued to all staff in July 2016 and will be reissued</p> <p>The new SASH training will be delivered to all staff by June 2019. This training will commence in June 2017 and by the end of the year approximately 30% of staff will have been trained. This training contains modules which specifically focus on risks and triggers and opening an ACCT.</p> <p>The Head of Health and Team Leader for Mental Health will provide a briefing for all clinical staff on the need to share information and caveats to medical confidence</p>	<p>June 2017</p> <p>Head of Safer Custody</p>
2	<p>The Governor should ensure that all information about bullying, intimidation or assault is fully coordinated and investigated; that those suspected of involvement are appropriately challenged and monitored; that staff consider whether victims are at increased risk of suicide or self-harm; and that apparent victims are effectively supported and protected with meaningful, long term solutions, which address their individual situation</p>	Accepted	<p>As part of our Violence Reduction policy, all intelligence reports relating to violence, bullying and intimidation will be shared with the Safer Custody team who will assess the intelligence and determine if a formal Violence Reduction (VR) investigation is required. This intelligence will be logged on the VR database to allow for cross-referencing which will assist in identifying prisoners under particular threat or at risk. The VR investigation will ensure that consideration is given to providing support to victims or other prisoners in vulnerable categories and both the safer custody team and security team have received training on this</p>	<p>July 2017</p> <p>Head of Safer Custody</p>

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3	In the absence of and pending the introduction of an effective personal officer scheme, the Governor should ensure all prisoners have meaningful contact with identifiable wing officers who regularly check their wellbeing and record their contact	Accepted	A staff information notice will be issued to remind staff of the need for meaningful contact with prisoners for whom they are responsible and for this to be recorded in case notes. HMP Pentonville also runs it's own Prison Officer Development Programme which reinforces the need for meaningful contact and wider awareness of prisoner welfare. The syllabus will be reviewed to ensure that the correct level of emphasis is given to this issue	June 2017 Human Resources Business Partner
4	The Governor should ensure that all cell bells are answered within five minutes.	Accepted	The actions of the member of staff involved in responding to Mr Borketas' cell bell on the night of 21 November 2016 are currently under investigation. Governors's Order 12/2016 - reminding all staff that a cell should not be left unanswered any longer than 5 minutes will be re-issued	June 2017 Head of Safer Custody
5	The Governor should ensure that all prison and healthcare staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies as outlined in the local Medical Emergency Response Code Protocol so that staff efficiently communicate the nature of a medical emergency, and there is no delay in calling, directing or discharging ambulances	Accepted	As with the recommendation above, the actions of the staff member who summoned assistance to Mr Borketas' cell on the night of 21 November 2016 are currently under investigation. Staff will now be issued with a pocket sized card with details of the emergency medical codes	June 2017 Head of Safer Prisons