

Action Plan- Gary Hart. HMP Wormwood Scrubs . NC 15.02.2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare, Lead GP and Mental Health provider should establish clear guidelines for all healthcare staff in the prison to ensure that the principles and requirements of the Mental Capacity Act are followed. This should be underpinned by training for all healthcare staff. If such training is already mandatory, the Head of Healthcare should ensure that it is as detailed as is required	Accepted	<p>Clear guidelines for staff have been established so that they follow the principles and requirements of the Mental Capacity Act. The guidelines form part of the Induction Training and also part of The Continuous Professional Development Training.</p> <p>Staff will be regularly briefed of the guidelines and at the staff awareness training in December.</p>	<p>Complete</p> <p>Head of Healthcare</p>
2	The Governor and Head of Healthcare should ensure that, when a prisoner refuses treatment, consideration is given to involving his family (in line with Prison Service Instruction (PSI) 64/2011).	Accepted	Staff follow the guidelines within PSI 64/2011 in terms of considering family involvement where a prisoner refuses treatment. An entry will be made in SystemOne to record the prisoner's response and permission if s/he agrees to this. Staff have been instructed of this requirement and reminded of the need to adhere to the guidelines through team briefings	<p>Complete</p> <p>Head of Healthcare</p>
3	The Head of Healthcare should ensure that all healthcare staff are made aware of and understand PSI 03/2013 and their responsibilities during medical emergencies, including using the appropriate emergency code to effectively communicate the nature of a medical emergency.	Accepted	<p>All staff have been reminded of the importance of calling emergency code through team briefings. Staff are also regularly reminded of their responsibilities during medical emergencies and of the requirements of PSI 03/2013 in regular briefings. This is also included in all induction training sessions for new staff. Information notices setting out the emergency code process have been placed outside cell doors in the high risk areas. The effectiveness of the notices will be monitored.</p> <p>Work is underway to arrange individual (pocket sized) response cards, that set out the medical emergency procedures.</p>	<p>Complete</p> <p>Head of Healthcare</p> <p>January 2018</p> <p>Head of Healthcare</p>