

Action Plan			
Responding to Recommendations in the Prison and Probation Ombudsman Investigation Report into the Death of Tomasz Gregorz Dudak at The Verne Immigration Removal Centre on 23 March 2017.			
Recommendation	Person to complete & Timescale	Action to be taken	Action status
The Centre Manager, the Quality and Safety Team for Dorset Healthcare University NHS Foundation Trust and South Western Ambulance Service should work together to produce a joint protocol for immediate and subsequent action to be taken (including how to document and report to senior management) where there is any difference in clinical opinion about transporting a patient to hospital.	Centre Manager / Dorset Healthcare University NHS Foundation Trust	Work will be undertaken to develop a local protocol to use in the event of differences of opinion regarding capacity to care for healthcare cases. This work will involve establishment staff, the healthcare provider and the ambulance service. The protocol will be in place by the opening of HMP The Verne, expected to be July 2018.	Ongoing
The Centre Manager should ensure that the senior manager completing the handover sheet accurately records any differences in opinion about a decision not to transfer a detainee to hospital and the actions taken at the time to resolve the issue.	Centre Manager	Duty managers have been reminded of the importance of ensuring that a comprehensive handover record is kept of all events that occur during their shift of duty. This includes details of any incidents occurring and the action taken to address them. This will include any instances where a difference of opinion takes place on a course of action.	Completed and Ongoing
The Centre Manager should ensure that staff undertaking observations on detainees who are unwell are fully briefed on their medical condition and how to identify if medical attention is required.	Centre Manager	Although operational staff make observations on those in their care, these observations are from a welfare and not a medical perspective. Medical observations are the remit of qualified healthcare staff. In future this will be made clear to Centre staff conducting observations and suitable observation	Completed and ongoing

		<p>schedules will be put in place to ensure that the different types of observations are undertaken by the most appropriate member of staff. Centre staff will be made aware of a detainee's risks if placed under observation.</p>	
<p>The Centre Manager should ensure that all operational staff are up-to-date with their first aid training.</p>	<p>Centre Manager</p>	<p>Not all operational staff are trained in First Aid. A risk assessment identifies which roles require this training and to what extent. The Centre will work to this requirement in conjunction with the centre's training committee and will ensure that accurate records will be maintained for all staff for whom this is a requirement.</p>	<p>Ongoing</p>