

Action Plan –Jeffrey Goodwin. Rye Hill. NC. 03/05/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all newly arrived prisoners have an appropriate health screen that reviews their medical history and identifies any outstanding appointments and relevant conditions	Accepted	A reception screening takes place when a prisoner arrives into the establishment which allows access to information such as outstanding appointments and relevant conditions. It can be seen an initial screening did take place but did not save correctly. Training packs will be given to each nurse who carries out reception screening.	31 December 2017 Clinical Lead
2	The Head of Healthcare should ensure that any missed appointments are followed up, with the reasons recorded	Accepted	A log is now in place to ensure patients who miss appointments are followed up and the reason for missing appointments is recorded on SystemOne.	31 December 2017 Clinical Lead
3	The Head of Healthcare should ensure that the NHS Health check is available to all prisoners aged between 40- 74, in line with that offered in the community.	Accepted	An NHS Health Check Clinic will be added into the clinic timetable. Prisoners between the ages of 40-74 will be added into appointments.	31 December 2017 Clinical Lead
4	The Director should ensure the local policy document on hospital escorts is amended to ensure the guidance is in line with the legal requirements and national guidance	Accepted	The External Escorts Policy will be reviewed and altered to ensure that statements are not made about requiring any level of restraints without making reference to the Risk Assessment. In addition, a paragraph will be added referring to the legal position on use of restraints.	30 November 2017 Head of Security
5	The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position, and that assessments fully take into account the health of the prisoner and are based on the actual risk the prisoner presents at the time.	Accepted	Guidance has been given to the relevant managers about the legal position on the use of restraints: both written and verbal briefings to all relevant senior managers have taken place and have been recorded. A review has taken place of the Escort Risk Assessment document to ensure that the decision making process (that takes into account the health of the prisoner and actual risk) is properly documented, so that information about why the person is restrained is recorded.	Completed Head of Safer Custody

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			<p>A restraints algorithm has been created and implemented which is designed to evidence more clearly the defensible decision making processes around the use of restraints, with prompt questions to engage dispatching managers to take into account all relevant risk factors including the health of the prisoner. This algorithm requires the dispatching manager to record whether any factor makes restraints unnecessary. The new algorithm has replaced the previous system on 19 June 2017 and was reinforced by Notices to Staff and briefings to senior managers.</p> <p>Briefings to healthcare about the different restraint arrangements to assist them in contributing to escort risk assessments have taken place.</p>	