

PPO Action Plan – Freddy Walters. HMP Isle Of Wight. NC. 30/07/2017

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that staff consistently use assessment tools, such as the sepsis protocol and the National Early Warning Score (NEWS) system, to assess patients with acute symptoms and escalate care, when indicated.	Accepted	<p>The Head of Healthcare will ensure that assessment tools such as NEWS assessments are completed for all patients receiving an emergency face to face physical assessment. A reminder of the sepsis protocol is now triggered automatically with the implementation of new Arden’s’ NEWS templates now available within System One. The tools will be used to assess patients with acute symptoms and escalate care, when indicated.</p> <p>The Head of Healthcare and relevant key stakeholders will be reviewing the out of hours triage template to ensure it is fit for purpose and used consistently. The amendments will also include a reminder to use NEWS if applicable.</p>	<p>Completed</p> <p>Head of Healthcare</p> <p>30 September 2018</p> <p>Head of Healthcare</p>
2	The Governor should ensure, in line with Prison Rule 22 and PSI 64/2011, that prison staff inform the next of kin of seriously ill prisoners immediately when they are admitted to hospital and that they comply with Prison Service guidance about engaging with prisoners’ families.	Accepted	<p>A Notice to Staff “190-2018-Family liaison when Resident is seriously ill” has been issued on 3 July 2018. Reminding all staff of the process for notifying the prisoner’s next of kin in a timely way and in accordance with Prison Rule 22 and PSI 64/2011, as well as the mechanism for recording that this contact has taken place.</p> <p>All Senior Managers and Custodial Managers have been personally emailed the above Notice ensuring they follow policy PSI 64/2011 regarding informing the Next of Kin if a resident suffers an unpredicted or rapid deterioration in their physical health.</p>	<p>31 July 2018</p> <p>Governor</p>