

ACTION PLAN: Death of a Man at HMP Nottingham

No	Recommendation	Accepted/ Not accepted	Response	Target date for completion and function responsible
1	The Governor and Head of Healthcare should ensure that all available information about a prisoner's health and risks is recorded and shared quickly with all staff responsible for assessing the prisoner.	Accepted	The current systems that are in place will be reiterated to staff via briefings to ensure that relevant information is shared with staff who are responsible for assessing prisoners.	31.12.2014 Governor and Head of Healthcare
2.	The Head of Healthcare should ensure that prisoners receive all necessary prescribed medication and adequate pain relief, as soon as possible after arrival, using the out of hours GP service if necessary.	Accepted	The evening reception service now includes provisions to address prisoners' urgent health needs and prescribe medication if this is deemed to be clinically appropriate. Healthcare staff have access to an out of hours pharmacy to dispense urgent medication.	Completed Head of Healthcare
3.	The Head of Healthcare should ensure that prisoners with complex medical histories continue to be reviewed and monitored by healthcare staff at least daily after being discharged from hospital when they report continuing pain and other concerning symptoms.	Accepted	The Head of Healthcare will ensure that a care plan is put in place for all patients reporting ongoing symptoms following discharge from hospital. This will include the level of observations required.	31.12.2014 Head of Healthcare

4.	The Governor and Head of Healthcare should ensure that all staff receive mental health awareness training to enable them to better identify signs and symptoms of mental illness and vulnerability.	Accepted	A rolling programme of mental health awareness training will be introduced across the establishment for all staff who have contact with prisoners. Training sessions will be carried out on the prison's designated training days.	30.04.16 Head of Healthcare and Head of corporate services
5.	The Head of Healthcare should ensure that assessments of prisoners judged fit to attend court are reviewed and the prisoner assessed in person when there is a significant change of circumstances or when the prisoner subsequently reports being too ill to attend.	Accepted	The Head of Healthcare has instructed staff via briefings that in all instances where the prisoner requires medical input prior to court, the escort form should not be signed until the appointment has occurred and the prisoner is assessed as medically fit to attend.	Completed Head of Healthcare
6.	The Deputy Director of Custody for East Midlands should initiate a disciplinary investigation into the actions of each of the prison staff involved in managing Mr Moore on the morning of 16 December 2013 and also satisfy himself that use of force procedures at HMP Nottingham operate in accordance with the law and mandatory Prison Service requirements.	Accepted	The Deputy Director of Custody (DDC) for East Midlands has commissioned an investigation and an Investigating Officer has been appointed. The Terms of Reference set by the DDC include the direction to review the use of force procedures at HMP Nottingham to ensure that they operate in accordance with the law and mandatory Prison Service requirements.	Completed Deputy Director of Custody

7.	The Governor should ensure that all operational staff attend annual use of force refresher training.	Accepted	A programme is in place for Use of Force refresher training. This now identifies which staff need to undertake refresher training prior to expiry.	Completed Governor
8.	The Governor should ensure that Use of Force forms are completed and stored securely in line with PSO 1600.	Accepted	A Governor's Order will be issued to reiterate the requirements within the PSO and inform staff that failure to follow them may result in poor performance processes being applied.	30.11.14 Head of Residence and Safety
9.	The Governor should ensure that control room staff call an ambulance as soon as an emergency medical code is received.	Accepted	Communications staff will continue to call for ambulances as soon as a Code Red or Code Blue call is received. A Governor's Instruction has been issued which reminds staff of this requirement.	Completed Governor