

ACTION PLAN

No	Recommendation	Accepted/ Not accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all healthcare staff fully investigate symptoms, which might indicate an underlying serious disease and that prisoners who report pain are thoroughly examined to help determine the root cause.	Accepted	Training on the National Early Warning Scores (NEWS) is being rolled out to all healthcare staff. This training gives clear guidance on what action to take depending on a patient's observations.	November 2015 Head of Healthcare
2	The Governor and Head and Healthcare should ensure that risk assessments for prisoners attending hospital fully take into account individual circumstances, are based on the actual risk the prisoner presents at the time and are reviewed as circumstances change. When hospital staff ask for restraints to be removed, decisions should be taken quickly.	Accepted	<p>Nursing staff make recommendations as to whether the use of restraints is appropriate for those attending hospital appointments or as an emergency.</p> <p>The Head of Security will provide instruction to all Band 4 staff completing risk assessments to ensure notice is taken of healthcare recommendations in the appropriate use of restraints</p> <p>Where circumstances change during the escort, further medical input into the suitability of restraints will be given. The decision on whether to remove restraints will then be taken by the Governor.</p> <p>Each decision is properly considered taking account of all relevant information including the prisoner's history, associated intelligence and medical opinion regarding the prisoner's ability to escape. Any decision should be proportionate to the risks</p>	Completed Healthcare/ Security Department/ Governors

			<p>involved. Each time circumstances change the risk assessment is reviewed in order to establish:</p> <ul style="list-style-type: none"> • the level of restraints to be used during transportation to and from the hospital • the level of restraints to be used during the prisoner's stay in hospital. 	
3	The Governor should ensure that staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill.	Accepted	The prison will appoint a Family Liaison Officer in all circumstances where an individual is considered at serious risk or has a life threatening illness. A Notice to Staff will be issued to inform all staff of the need to make this appointment	Completed Safer Custody