

Action Plan – Jamal Mahmoud. HMP Pentonville . Homicide. 18/10/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that any incidents of violence are investigated thoroughly. In addition, gang affiliations should be recorded and investigated with explicit consideration given to the most effective way of safeguarding those involved.	Accepted	<p>The implementation of Offender Management in Custody will improve the establishment's capacity to fully investigate incidents, understand the causes of these and use that learning to reduce overall levels of violence.</p> <p>Violence Reduction meetings are in already place where prisoners identified at risk of engaging in violence are discussed, with aim of reducing incidents of violence, including those related to gang affiliations, by offering challenge and support for repeat perpetrators of violence. Challenge Support and Intervention Plan (CSIP) case management will be implemented by the end of December 2018, which will both challenge perpetrators of violence and support victims.</p> <p>Pentonville's Violence Reduction strategy is being reviewed and will be re-launched in July 2018 to better reflect the key objectives of containment and disruption of gang members. Working in partnership with Catch 22, better identification of gang members is being developed, alongside peer mentor input to encourage prisoners to identify affiliations. The violence reduction strategy will reflect early identification process to support safeguarding of those involved.</p>	Head of Safer Custody December 2018
2	The Governor and Head of Security should ensure that all staff understand the importance of the intelligence system for the effective management of risk and are properly trained to assess and	Accepted	<p>A Notice to Staff was published in August 2017 outlining how to submit intelligence reports. Communication of information has been enhanced by the security department.</p> <p>Intelligence Reports are analysed within the department then disseminated to relevant managers, including those responsible</p>	Head of Security Completed.

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	submit security intelligence		for residential units. Key information is shared on a daily basis and added to the Wing Observation book. Relevant Intelligence Reports also form the basis for discussion and action at the weekly Residential Intelligence Meeting, the purpose of which is to safely manage and disrupt gang conflict and potential instability.	
3	The Governor should commission an investigation into the highlighted decisions to unlock prisoners, addressing, in particular, the need for decisions which could impact prisoner or staff safety to be discussed and agreed with senior managers, and the need for staff to unlock prisoners in accordance with the regime. The investigation should address, in particular, the actions of the SO and consider the need for any further action under the terms of the code of discipline	Not Accepted	An investigation was commissioned by the then Director of Public Sector Prisons on 18 December 2016 following the incident. This was carried out by a senior manager in HMPPS. The investigator interviewed a number of staff including the SO and considered the actions taken by staff in the lead up to the incident. He did not recommend disciplinary action for any member of staff, which was accepted by the Commissioning Authority. As a result, it is not appropriate, or necessary, for the Governor to commission another investigation as recommended.	
4	The Governor and Head of Healthcare should ensure that when there is a serious incident involving multiple casualties, the emergency code system is used appropriately to ensure there is no delay in treatment or requesting an ambulance for any victim.	Accepted	A notice to staff has been updated and reissued to reflect that when there is a serious incident involving multiple casualties, the emergency code must be correctly used. Local contingency plans will be reviewed to ensure they incorporate this information.	Head of Safety June 2018
5	The Governor should ensure that after a	Accepted	Preservation of evidence training has been provided by the	Head of

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	serious incident, the prison recognises the primacy of the police investigation, all evidence should be preserved, witnesses and suspects identified and separated and all information requested by the police disclosed as a matter of urgency.		Metropolitan Police. This training is being cascaded to operational staff. Preservation of evidence assurance checks will be put in place by July 2018 and reviewed at the Security meeting. Processes have been reviewed to ensure that all information requested by the police is disclosed promptly.	Security Completed