

**Action Plan – John Powell. HMP Wandsworth. NC. 31/10/2017**

| No | Recommendation   | Accepted/Not Accepted | Response   | Target date for completion and function responsible  |
|----|--|-----------------------|--|--|
| 1  | The Head of Healthcare should ensure that healthcare staff take appropriate action when clinical observations are outside the normal range and might indicate deterioration in a prisoner's condition. | Accepted              | All nurses and healthcare assistants must complete St Georges NHS Foundation Trust National Early Warning Score (EWS) training as part of their Mandatory And Statutory Training. The Practice Educator runs EWS training sessions as part of Friday afternoon teaching sessions for nurses. The last training session was on Friday 31 <sup>st</sup> August 2018. New starters are booked onto MEERKAT training following their inductions. A part of the training includes taking appropriate action when clinical observations are outside the normal range and indicate deterioration in a prisoner's condition.   | Complete<br>Head of Healthcare   |
| 2  | The Governor should ensure that staff are given clear guidance about the circumstances in which they should go into a cell during night patrol duty and radio a medical emergency code.                | Accepted              | <p>The support officer is currently under disciplinary investigation for not opening the cell door or radioing an emergency code blue.</p> <p>A general staff notice reminding staff of Prison Service Order (PSO) 24/2911 instructions regarding an emergency in night state will be issued in October 2018.</p> <p>Prison Service Order (PSO) 24/2911 instructions will be delivered to new OSGs during their induction. The written guide that will be used to brief staff with these instruction will be finalised by November 2018.</p> <p>Prison Service Order (PSO) 24/2911 instructions are included in the 'night duties' section of OSG SPDRs for 2018-19.</p> | <p>Complete<br/>Deputy Governor</p> <p>October 2018<br/>Head of Safety &amp; Equalities</p> <p>November 2018<br/>Head of Business Assurance</p> <p>Complete<br/>Head of Security</p> |