

Action Plan – Alfred Walters. HMP Pentonville. Natural Causes. 07/02/2018

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff routinely request community medical records for newly arrived prisoners and offer prisoners a full general health assessment within a week of their arrival, in line with PSO 3050.	Accepted	A new 'Medicines Reconciliation and Collateral' pathway has been put in place since May 2018. This has enabled a more structured and safer approach to managing medical records for new patients who enter HMP Pentonville. An audit process will be in place from September 2018 to revive compliance.	Completed Head of Healthcare
2	The Head of Healthcare should ensure that all patients with long-term conditions have clear, personalised care plans, with stated aims, planned interventions and monitoring, and regular reviews of medication in line with National Institute for Health and Care Excellence (NICE) guidelines.	Accepted	All patients with 'Long Term Conditions' are referred into the appropriate clinic from reception. Additional staff will be trained in November 2018 in Long Term Conditions from both Substance Misuse and Primary Care. Healthcare will provide care plans for all patients that attend appointments and chase up and working with prison colleagues around those who do not attend. Additional staff will be trained to support completion of care plans. Patients will be managed in line with NICE guidelines around Hypertension and managing those with Long Term Conditions and complete quarterly reviews on 10% of the Long Term Condition patients to ensure their physical health needs are being met.	November 2018 Head of Healthcare
3	The Governor and Head of Healthcare should ensure that all staff completing and authorising risk assessments justifying the use of restraints on prisoners taken to hospital understand the legal position, and that	Accepted	A Governors order was issued in September 2018 to all relevant staff outlining the requirements of health care input and the legal position, justifying the use of restraints on prisoners taken to hospital.	Complete Governor & Head of Healthcare.

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	assessments fully take into account the health of a prisoner and are based on the actual risk the prisoner presents at the time.			
4	The Prison Group Director, London, should assure herself that effective action is taken to ensure that decisions on the use of restraints are evidence based, proportionate and take account of case law.	Accepted	The Prison Group Director will reinforce with Governors that procedures must be in place to ensure that decisions on the use of restraints are evidenced based and take into account individuals circumstances. The group safety lead, in partnership with establishments, will ensure there is an effective assurance process in place to check compliance.	October 2018 Group Safety Lead
5	The Governor should ensure that the appointed family liaison officer keeps comprehensive records, which accurately record all interactions with the next of kin, from the date he or she is appointed.	Accepted	Family liaison officers were advised by e-mail in September that they should keep comprehensive records, accurately recording all interventions with next of kin from date they are appointed for seriously ill prisoners as well of death in custody.	Complete Governor