

Action Plan – John Parker. HMP Altcourse on 01/06/2016

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that healthcare staff manage prisoners with complex and chronic medical conditions in line with NICE guidance including implementing detailed care plans appropriate to their needs, regular planned reviews and accessible management plans to manage deterioration of their condition.	Accepted	The Head of Healthcare will remind all healthcare staff in November 2016 at a staff meeting that they must manage prisoners with complex and chronic medical conditions in line with NICE guidance and that care plans must be detailed and appropriate to their needs. All staff will be reminded that reviews must take place weekly and all prisoner management plans must be recorded on SystemOne. This will ensure that information can be accessed by all relevant staff when managing prisoners with a deteriorating condition. This recommendation will be closely monitored by the Head of Healthcare.	Head of Healthcare 30 November 2016
2	The Head of Healthcare should ensure that staff understand and use the NEWS tool to assess, monitor and respond to acute illness.	Accepted	The Head of Healthcare held a meeting in October 2016 to refresh staff on how to use the NEWS tool in assessing, monitoring and responding to prisoners with acute illnesses. Use of the NEWS tool forms part of the new In-Patient Unit Policy, which will go live in December 2016.	Head of Healthcare 1 December 2016